

## WE CAN HELP!

If you or someone you know is a parent with an open DCFS case, we are here to help. Parent Partners are available to provide you with support and vital information. **Contact us at one of the Warm-line numbers or in the lobby of the offices listed below:**

### **Belvedere (323) 725-4670**

Huntington Park, Pico Rivera, East Los Angeles, etc.

### **Chatsworth (818) 717-4014**

Chatsworth, Reseda, Canoga Park, and the surrounding areas.

### **Compton (310) 263-2184 & (310) 668-6604**

Compton, Lynwood, Paramount, Watts, etc.

### **El Monte (626) 455-4712**

El Monte, parts of San Gabriel Valley, etc.

### **Glendora (626) 691-1827**

Glendora, Azusa, Baldwin Park, Irwindale, Covina, City of Industry, La Puente, Rowland Heights, West Covina, etc.

### **Lancaster (661) 471-1002**

Lancaster, Palmdale, and the entire Antelope Valley.

### **Metro North (213) 763-1757**

Downtown LA, Korea Town, Hollywood, West Side Los Angeles, and the surrounding areas.

### **Palmdale (661) 223-4232**

Palmdale, Lancaster, and the entire Antelope Valley.

### **Pasadena (626) 229-3473**

Pasadena, Burbank, El Sereno, Monterey Hills, Eagle Rock, Highland Park, Cypress Park, Altadena, Arcadia, Flintridge, Glendale, and the surrounding areas.

### **Pomona (909) 802-1452**

Pomona, East San Gabriel Valley, and the surrounding areas.

### **Santa Clarita (661) 702-6280**

Santa Clarita Valley, North Hills, Sylmar, San Fernando, etc.

### **Santa Fe Springs (562) 903-5085**

Santa Fe Springs, Downey, Southgate, Whittier, Norwalk, Bellflower, Cerritos, Hawaiian Gardens, La Habra Heights, Los Nietos, and the surrounding areas.

### **South County (562) 420-6328**

Lakewood, Carson, Catalina Island, Long Beach, Rancho Palos Verdes, San Pedro, and the surrounding areas.

### **Torrance (310) 972-3133**

Torrance, Gardena, Hawthorne, Inglewood, Palos Verdes Estates, and the surrounding areas.

### **Van Nuys (818) 904-8375**

Van Nuys, Pacoima, Panorama City, North Hollywood, and the surrounding areas.

### **Vermont Corridor (323) 965-7068**

South LA, and the surrounding areas.

### **West LA (323) 900-2320**

Beverly Hills, Culver City, Pacific Palisades, Malibu, Marina del Rey, Playa del Rey, Santa Monica and the surrounding areas.

**We, the Parent Partners, are parents who previously had open cases with the Department of Children and Family Services and are now working to assist families currently involved with DCFS**



## WE GET INVOLVED!

### **We've Been There and Done That**

We are parents whose families have been through the child welfare system. Most of our Parent Partners have successfully reunified with their children. Our cases have been closed for a minimum of 12 to 18 months.

### **The Voice of Experience**

We can help parents navigate policies, procedures, and the court system, by sharing our own experiences.

### **Advocates that Light the Way**

Having the support of our Parent Partners can reduce stress for parents involved with DCFS. We provide general information about DCFS and teach parents to advocate effectively and know their parental rights within DCFS.



## WE'VE BEEN WHERE YOU ARE!

PARENT PARTNER'S ASSIST PARENTS AND FAMILIES BY PROVIDING:

- SUPPORT IN DCFS LOBBIES
- COMMUNITY OUTREACH
- WARM LINE
- PARENT ORIENTATIONS
- PARENT SUPPORT GROUPS
- TEAM DECISION MAKING (TDM) AND CHILD FAMILY TEAM (CFT) MEETING SUPPORT



### **The Los Angeles County Parents In Partnership Program**

Coming into contact with the Department of Children and Family Services (DCFS) can be a traumatic experience for any family. Losing custody of a child is devastating. Parents who have first-hand knowledge of this experience know how overwhelming and stressful it is for newly involved families to fully understand their rights and responsibilities. We, the Parent Partners, are a committed group of parent advocates who have successfully navigated the system and now work in partnership with DCFS. We provide support, information, and mentorship to parents who have come into contact with DCFS.

### **We've Been Where You Are**

As Parent Partners, we are trained to assist parents in areas such as: parents' rights and responsibilities, grief and loss, substance abuse, communication, cultural awareness, child abuse reporting and family violence. We are dedicated to the parents in the communities we serve.

Parent Partners collaborated with DCFS to create this program to help parents advocate for themselves. This partnership provides information, orientations and assistance to families involved with DCFS.

### **The Mission of the Parents in Partnership (PIP) program:**

**In collaboration with DCFS, we will use our experiences to help support, educate, and empower parents in their efforts to successfully navigate the DCFS system.**

Parent Partners are available to help through:

**DCFS Lobby-** Our Parent Partners engage parents in DCFS Regional office lobbies. The goals are to provide the families with information and resources, as well as to encourage parents to make full use of the services provided through DCFS and our program.

**Community Outreach-** We are involved with community resource fairs, community meetings, and resource centers to identify resources specifically for families with DCFS involvement. We also provide services to incarcerated men and women as well as victims of domestic violence in shelters.

**Warm Line-** Our Parent Partners staff voicemail information phone lines to provide families with phone lines through which parents can request information and support from our program. We will return your call by the next business day.

**Parent Orientations-** Our Parent Partners and DCFS staff members co-facilitate a presentation in which parents are empowered with information regarding child abuse, neglect, and strategies for success. The goals are to increase parental awareness and advocacy leading to better outcomes for families.

**Parent Support Groups-** Our Parent Partners facilitate support groups for parents who are involved with DCFS. The goal is to provide parents with an atmosphere of support from parents who have leadership and advocacy experience.

**Team Decision Making (TDM)/ Child Family Team (CFT) Meeting Support-** Our Parent Partners participate in Team meetings with the parent(s) permission, as advocates. The goal is to assist parents in communicating their family's strength and concerns.

