

# Lead Wraparound Agency Highlights

February 4, 2016

## County Updates

### Probation

- John Robinson has retired and Ramses is taking over for John as acting supervisor until someone is selected for the permanent position.
- The permanent position is anticipated to be determined at the end of February.
- Probation cases in Wraparound are at all time high of 262 active cases and there is more growth anticipated.

### DCFS

- Referrals are remaining steady but enrollments are down slightly.
- We are at about 2400 cases and we need to continue to work towards increasing to 3000
- DCFS has obtained a list of about 600 youth that are identified as meeting the Katie A. subclass and each child on the list will be considered for Wraparound if they are not already getting mental health services.
- There has been an increase in new CSWs, Supervisors and managers, so it is a good time to get more involved in meeting with them and talking about Wraparound as a service for the youth on their case loads.
- Some agencies are contacting school principals and guidance counselors to inform them that the Wrap agencies can do self referrals and they do not have to contact the CSW to refer to Wrap.

### DMH

- Calendar from the Quality Assurance section was handed out.
- 80 cases will be chosen county wide to be audited by QA.
- More information on this process can be found on the website: [Psbqi@dmh.lacounty.gov](mailto:Psbqi@dmh.lacounty.gov)
- The contact person for QA is Jennifer Hallman
- Transition-DMH has submitted a request of needs to the CEO and they are awaiting a response.
- The plan is for the program to transition as is to DMH by June 30.2016 but the contract will not change.
- DMH requested input on how they would like the meeting to run in the future. (index cards were passed out for suggestions)
- The suggestions will be used for scheduling for next fiscal year.
- If agencies would like presenters, DMH can look into scheduling some.
- Medical Hubs may be contacting agencies regarding youth needing additional services for those youth that have higher needs. Calia is looking at youth that are frequently hospitalized and may be contacting the agencies for Wrap services.
- Intensive Field Clinical Services (IFCCS) will be expanding from 100 to 1000 youth serviced. There will be an increase in providers. There will be letters coming out at the end of the month on selection of providers. This program is different from Wraparound.
- Recall that IFCCS was a pilot for youth with significant placement disruptions, any type of youth with or without a caregiver and ESC youth. Youth with no placement is the primary difference from Wrap.
- DMH is creating a matrix of intensive services to look at each model. DCFS case rate and PP are a couple of noted differences.

## Parent Café and Support Groups

- Gwen is working on how to implement support groups withing their agencies and paren's voice. DMH is looking at developing a survey to know the models being used and identify participants. Planning on building this up within the agencies.

### **EPSDT/FSP funding**

- DMH has done an analysis of agencies funding. 11-12 have exhausted their EPSDT funding. Some have FSP and others only have DCFS Wraparound.
- These agencies will receive a onetime additional funding.
- Some agencies are being asked to move youth to FSP if they have those funds available.
- It will take about a month for the agencies to get the additional funding.
- When agencies use FSP it frees up the DCCFS funds.
- DMH is also helping to transition youth to other programs that are appropriate level of care.
- When agencies reach 70-75 percent of funds used they need to contact DMH lead district chief..
- FSP is state money and agencies are required to complete OMA's.
- DMH is developing data tracking system which will have more information about Wrap FSP clients. Thus DMH will need to know the contact person's name and phone number in each agency that is responsible for the 24/7 services.
- Reminder to please turn in your logs on time. Some agencies may benefit for a face to face meeting with DMH to complete the logs and FSP information. It is crucial for DMH to obtain this info each month and that the information is accurate.
- One agency indicated they met with DMH and found it very helpful.

### **Billing and Invoicing**

- Any old or pending invoicing needs to be completed as soon as possible.
- DCFS has allowed for back billing but it all needs to be brought up to current status
- Luz has received requests from the prior contract time period and the contract indicates that 30 days is the limit.
- The board indicated that retroactive payments could result in no payment.
- Agency concern that revised billing is not being paid. Current billing gets paid first but the concern will be addressed by DCFS.
- No Paper Work (NPW) please be diligent as it cannot be processed without the paperwork. Please respond right away to emails from Luz or Yasmin.
- Transfer cases with NPW-please utilize the liaisons and SCSWs to help out.
- Goal is to have all the funding issues resolved before DMH takes over the contract.
- Start and Stop documents need to go to the inbox. [WraparoundRBS@dcs.lacounty.gov](mailto:WraparoundRBS@dcs.lacounty.gov)
- Please give Luz priority when she contacts the agency regarding funding matters.

### **Immersion**

- Immersion has rolled out in some areas. There has been an increase in staff to decrease case loads. DCFS is starting to use the Core Practice Model (CPM) which provides quality of services and DCFS will be looking at the outcomes.
- Agency Feedback-belief that they are required to provide weekly CFTs initially but that is not contractual. The POC still needs to be completed in the first 30 days. The POC does not drive what you do; it is the needs that drive it.
- Discussion and Ideas shared: Completing a POC in 30 days can add pressure to the team and has an impact on the quality. Maybe 5-6 weeks would be better. Maybe 60 days instead of 30 days. If family

has had Wrap before, the POC could be done in 30 days but otherwise 60 days. More time to engage in the beginning results in better POC development and more individualized.

- CSWs are not trained on Wraparound and this creates a challenge-however the video is supposed to address this.
- Immersion focuses on the family running the CFT, it may take longer to get to know the family, CPM is not Wrap and it is not a united model.
- DCFS CPM has 4 steps and is very family focused. There are variances to wrap. CSW is encouraged to facilitate and be coaches. We are trying to come to an agreement to make Wrap and CPM one model.
- Agencies are also trying to determine how to merge the two together. The first step of CPM is to have a staffing before meeting the family, which is a piece the agencies like.
- Suggestion-have a panel of agencies to discuss the immersion experiences.
- The POC is a living document and after 30 days it will likely change.
- Having the family lead the process at the beginning is too soon and moving to them leading towards the end allows the family more time to work on issues before taking over the meeting.
- Others thought having the family lead at the beginning has value as well.
- The Crisis plan should be due in 30 days because the agencies are dealing with crisis right from the beginning then have the POC due in 60 days.
- The POC and Crisis plan will remain as the current contract states at this time.
- More Wrap info can be found at Paperboat.com, Pat Miles, talks about the engagement and the Wrap process.

### **POC Deferments**

- Discussion of a 10 business day return time for deferments was discussed.
- Some are already doing this other do not feel it is enough time when it is for something other than edits.
- The greater concern is repeated deferments for the same case.
- Some are not being completed
- Repeated deferments need to be brought to the attention of the CSAs as it is a contract violation.
- No change in the current practice.

### **Training**

- The PP training was held but all the seats were not filled. Even though there was limited availability.
- The impact of training due to the transition to DMH is unknown at this time if there will be any.

### **LWA Schedule**

- It was decided that the LWA will return to every other month for the remainder of the fiscal year.

**NOTE: Next LWA meeting is scheduled for Thursday 4/7/16.**