



**LOS ANGELES COUNTY DEPARTMENT OF
CHILDREN AND FAMILY SERVICES**

MULTI-AGENCY SERVICES DIVISION

**WRAPAROUND
2006 ANNUAL REPORT**

LOS ANGELES COUNTY DEPARTMENT OF CHILDREN AND FAMILY SERVICES
WRAPAROUND 2006 ANNUAL REPORT

TABLE OF CONTENTS

	<u>Page</u>
Table of Contents.....	i
A Message from the Wraparound Team.....	iii
Introduction.....	1
Overview.....	1
Demographic Information	
Gender.....	5
Ethnicity.....	5
Average Age.....	5
Referring Department.....	5
Federal/Non Federal.....	5
Primary Diagnosis.....	6
Average Length of Stay.....	6
CAFAS.....	6
Youth Services Survey.....	7
Placement Information for Graduated/Discharged Clients.	
Graduated Clients.....	9
Discharged Clients.....	10
Funding.....	10
Flexible Fund Expenditures.....	11
Program Audits.....	12
DCFS Research Efforts.....	12
AWOL Youth.....	14
Success Stories.....	15

	<u>Page</u>
Appendix A Youth Services Survey.....	17
Appendix B Youth Services Survey for Families.....	19
Appendix C Wraparound Case Rate Calculation of Payment.....	21
Appendix D Flexible Funding.....	22
Appendix E Placement Status: Wraparound vs. Non-Wraparound Youth...	23
Appendix F Wraparound Trends: FY 2004 – FY 2006.....	29

A MESSAGE FROM THE WRAPAROUND TEAM

We are pleased to present the 2006 Los Angeles County Wraparound Annual Report, highlighting the achievements and outcomes of Wraparound. This year, not unlike previous years, presented a number of highlights and challenges, mainly the implementation of a new contract, which added 27 new Wraparound providers to the previously contracted eight. The new contract also added several exciting features to the County's current service delivery approach. First, performance based outcomes were added that provide clear outcome expectations for our children and families. Second, a County risk pool was created, which allows the Wraparound providers access to flexible dollars for extraordinary circumstances and for graduated County Wraparound children, who may need some additional support/services. Finally, we adopted the National Wraparound Initiative's four phases of Wraparound to provide an outline for Wraparound service delivery. The National Wraparound Initiative (NWI) is an effort to advance the practice of Wraparound by collecting many of the nation's Wraparound experts, who are dedicated to improving Wraparound and the outcomes for our children and families. Los Angeles is fortunate to have several members involved.

Highlights

Wraparound continued to make major strides in supporting the Department's goals of improved permanence, safety and reduced reliance on out-of-home care. Specifically:

- Children enrolled in Wraparound continue to function well in the domains of school, home and community and achieved overall improved functioning as measured by the Child and Adolescent Functional Assessment Scale (CAFAS).
- Children in out-of-home care were able to return home quicker and remain in their communities with greater frequency than non-Wraparound children (see research section).
- Satisfaction surveys for both children and families showed strong satisfaction and support for the Wraparound process.
- The number of youth served by Wraparound expanded from 609 in FY '05 to 992 in FY '06.
- Los Angeles hosted the State's Wraparound Institute and our Los Angeles providers did a large number of the presentations.
- A total of 1,829 people attended various Wraparound-training events sponsored by DCFS and the Los Angeles Training Consortium in the last half of FY 2005-2006.

Challenges for 2007

- Continue to provide regular and quality Plan of Care reviews as Wraparound expands.
- Increase the number of Wraparound referrals from RCL 12+ facilities.
- Understand and reduce the high number of disenrollments.
- Continue to involve more informal community partners in the Wraparound process.

- Assist the provider agencies in their on-going efforts to hire and retain motivated and well-trained facilitators, parent partners and child and family specialists.
- Provide support for families that have graduated from Wraparound, but are experiencing a new crisis.
- Explore the need for and viability of a two-tier Wraparound referral process (RCL 10 and RCL 12).
- Fully implement the Adoptions Assistance Program (AAP) Wraparound.

As we enter a new Wraparound year, we look forward to the ongoing collaboration with our County and community partners in sharing the accomplishments as well as challenges. Thank you.

LOS ANGELES COUNTY DEPARTMENT OF CHILDREN AND FAMILY SERVICES WRAPAROUND 2006 ANNUAL REPORT

Introduction

This report examines Los Angeles County's implementation of the Wraparound approach and how it has improved the delivery and effectiveness of services throughout Los Angeles County for fiscal year 2005-2006. It includes statistical analysis of Wraparound services for the 2005-2006 fiscal year based on Year End Reports from the eight current Los Angeles County provider agencies, as well as Child Welfare Services/Case Management System (CWS/CMS) data from the Los Angeles County Department of Children and Family Services' (DCFS) Research Section. The Department further conducted follow-up program reviews during the 2005-2006 fiscal year.

Overview

Under the auspices of Senate Bill 163, the County of Los Angeles has provided Wraparound services to families and their children with multiple, complex and enduring needs since 1998. Wraparound is an integrated, multi-agency, community-based process grounded in a philosophy of unconditional commitment to support families to safely and competently care for their children. The single most important outcome of the Wraparound approach is a child thriving in a permanent home and maintained by normal community services and supports.

The Los Angeles County Wraparound model has been developed through a collaborative partnership between the County and the Lead Wraparound Agencies (LWAs). This partnership, through regular meetings and solicitation of community and family input, maintains high standards, measures the achievement of outcomes and ensures voice, choice and access for all stakeholders.

Enrollment in Wraparound is completed through a network of Interagency Screening Committees (ISC) located in each of Los Angeles County's eight Service Planning Areas (SPA). The ISC's conduct "consultations", defined as brief and focused case discussions utilized to make an enrollment decision regarding the case and the services recommended. For enrolled children and families, Wraparound services are provided on a no reject, no reject basis. As the needs of the child and family change, the Wraparound Plan of Care is changed to meet these needs and to achieve identified outcomes.

State and federal eligibility criteria for Wraparound require that the child be placed in, or at risk of placement in, a Rate Classification Level (RCL) 12-14 group home. The County has established priorities in considering children for Wraparound from certain target groups. Among these are children with a history of stays at MacLaren Children's Center (MCC); those who are currently in or at risk of voluntary placement in Metropolitan State Hospital pursuant to Government Code Section 7572.5; those who

are adjudicated as a dependent or ward of the Juvenile Court pursuant to WIC 300, 601, or 602 or qualified under Chapter 26.5 of the Government Code (AB 3632) and are currently placed in a Group Home licensed at a rate classification level of twelve (12) or higher; or are at risk of being placed in a group home licensed at a rate classification level of twelve (12) or higher and currently at home, in a foster home, or in a lower level group home.

Wraparound serves children who are under the jurisdiction of the DCFS, Probation Department (Probation) and Department of Mental Health (DMH) through AB 3632. Wraparound is a community-based process, and referrals are based on the location (i.e., SPA) where the child and family are to receive services. Referrals are made to the SPA and ISC where a family member or caregiver has been identified and has agreed to participate in Wraparound services. Once enrolled, the ISC team continues to monitor key aspects of Wraparound service delivery in coordination and partnership with the case-carrying Children's Social Worker (CSW) or Probation Deputy, as applicable.

New Contracts

On May 1, 2006, the Los Angeles County Wraparound Program entered into its' third phase of expansion, with the addition of twenty-seven new service providers joining the eight previously contracted providers. There are now 35 agencies in 65 sites within 8 Service Planning Areas. With this expansion in the number of providers, Wraparound expects to increase its services to eligible families in Los Angeles County from 553 families being served at the end of FY 05/06 to more than 1,000 families by the end of FY 06/07.

Training

As a key element to the Department's efforts to reduce the reliance on out-of-home care, the DCFS Wraparound/System of Care Section provides training opportunities and technical support services to the community partners providing Wraparound services.

During FY 05/06, the number of children receiving Wraparound services increased due to the increase in the number of Wraparound agencies in Los Angeles County. To insure fidelity to the Wraparound process, all of the new Wraparound staff hired by the providers completed mandatory training (over 200) prior to having any contact with a referred family. The new Wraparound contract requires that all providers have in place a training program for the Wraparound staff that includes Wraparound Orientation and Elements of Wraparound before they see families or attend advanced Wraparound Training. Consequently, the Wraparound section has provided a greater scope of training and support to these agencies and other community partners.

As in previous years, the Department has collaborated with the State of California through UC Davis, as well as the Los Angeles Training Consortium, to provide specialized training on such topics as Screening Referrals and Reviewing Plans of

Care, Family Team Planning, Child and Family Specialist training and Training the Trainer.

Additionally, a large number of new provider staff received training from the recently created Los Angeles Training Consortium (LATC), which is a collaboration of four provider agencies (Vista Del Mar Child and Family Services, Hathaway-Sycamores, Star View Children and Family Services and San Fernando Valley Community Mental Health Center, Inc). Having a local training group provides more opportunities for County staff to participate in training with their providers. The LATC reserves at least two spaces for DCFS staff in all of its training classes in order to insure that consistent information is distributed to all parties involved in the Wraparound process. The LATC will continue to offer additional training dates on an 'as-needed' basis in order to insure that the staff of all new provider agencies and community partners receive proper training in the basics of the Wraparound process.

In addition to the required training on The Elements of Wraparound, staff were also trained in Individualized Resource Planning, The Role of the Child and Family Specialist, Facilitating Change, and The Role of the Parent Partner.

Quality Improvement

The new Wraparound contracts include specific outcome/performance measures that stem from the Department's three primary goals of permanency, safety and well-being. The following goals and outcomes are:

Permanency Program Goal and Outcome

- **Children in Wraparound shall achieve permanency through the Wraparound process/approach.** The data collected will assess the Wraparound process/approach as to how it applies to the following three Outcome Indicators:
 - Graduation from Wraparound, stability of children in the family setting six months after graduation from Wraparound; and families able to care for their children with community-based services and support. Performance outcome measures will be determined by reviewing data quarterly and/or bi-annually (when applicable). The data will determine the percentage of children who successfully graduated from the Wraparound program; have successfully remained in the family placement six months after graduation; and, whose families successfully use community based services and supports six months after graduation.

Safety Program Goal and Outcome

- **Children in Wraparound shall remain safe and free of abuse and neglect.** The data collected will assess how the Wraparound process/approach applies to the following two Outcome Indicators:
 - Children are in a safe and stable family setting while receiving and after receiving Wraparound services. Performance outcome measures will be reviewed on a

quarterly basis by assessing the percentage of children who do not have another substantiated allegation within one year of starting or graduating from Wraparound services.

Well-Being Program Goal and Outcome

- **Children in Wraparound will improve their level of functioning and overall well being through participation in the Wraparound process/approach.** The Wraparound Process will be assessed by reviewing the data obtained for the following three Outcome Indicators:
 - Children receiving Wraparound services will be assessed to determine that they are functioning at grade level; have improved their grade level performance; have improved their school attendance rate; and/or have no/or improved medical/physical status. The performance outcome measures will be reviewed on a quarterly basis by having the families complete a Well-being Assessment. The rate of quarterly improvement will be determined by the percentage number of children who have improved their grade-level functioning; their school attendance rate; and, their medical/physical concerns improvement as defined by the Quarterly Well-being Assessments.

Monitoring

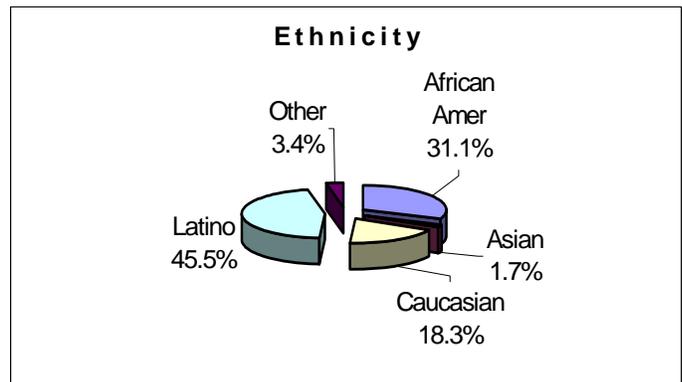
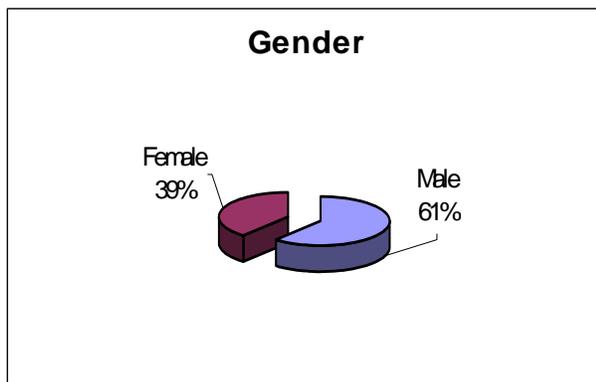
To insure our children and families receive high quality Wraparound, we have implemented four levels of monitoring: administrative, programmatic, practice and fiscal. The Technical Assistance & Training Unit of DCFS' Wraparound Program conducts the administrative and programmatic audits for all of our contracted Wraparound agencies on a yearly basis. The reviews comprise review and analysis of various quarterly and monthly reports submitted by the contracting agencies and site visits. The Interagency Screening Committees (ISC) teams are responsible for the practice monitoring. Each provider is required to submit a Plan of Care for each child, which is the document that contains all activities for the family, after the first thirty days of services and then every six months thereafter. The ISC team then either approves the Plan, or defers the approval until specific information is provided. The Auditor Controller provides the fiscal monitoring. They visit all of the providers and provide the DCFS Wraparound administration with reports.

In the coming year, we are planning on implementing another level of monitoring that will focus on customer satisfaction and model fidelity, which will utilize parent partners as the reviewers and use the Wraparound Fidelity Index (WFI) as the tool.

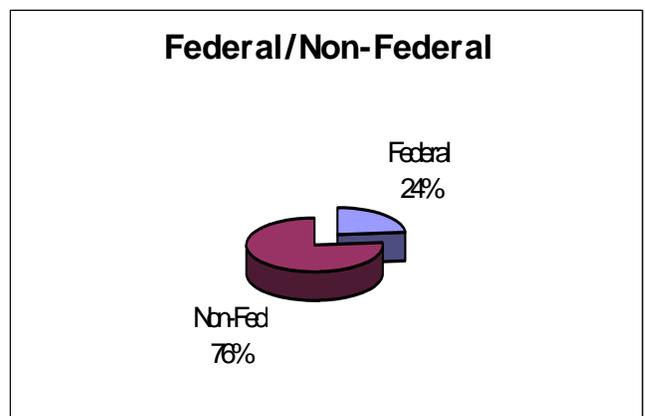
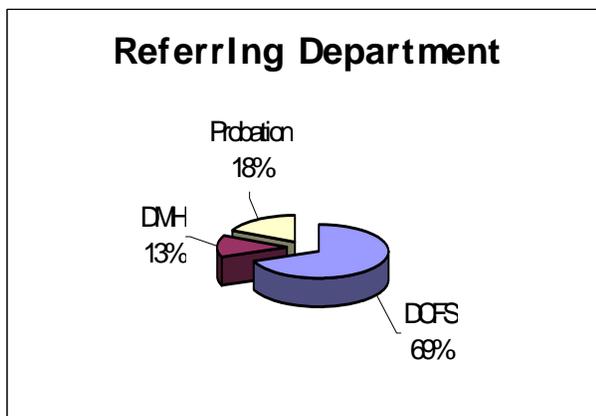
Demographic Information

The following demographic information is based on FY 2005-2006 Year-End Reports from the eight community-based Los Angeles County provider agencies who were providing Wraparound Services prior to the May 1 expansion. They are: Penny Lane Centers (SPA 1); San Fernando Valley Community Mental Health Center, Inc. and the HELP Group (SPA 2); Sycamores (SPA 3); Aviva Family and Children's Services (SPA 4); Connections/Vista Del Mar Child and Family Services (SPAs 4 & 5); Olive Crest (SPA 7); and Star View Children and Family Services (SPAs 4, 6 and 8).

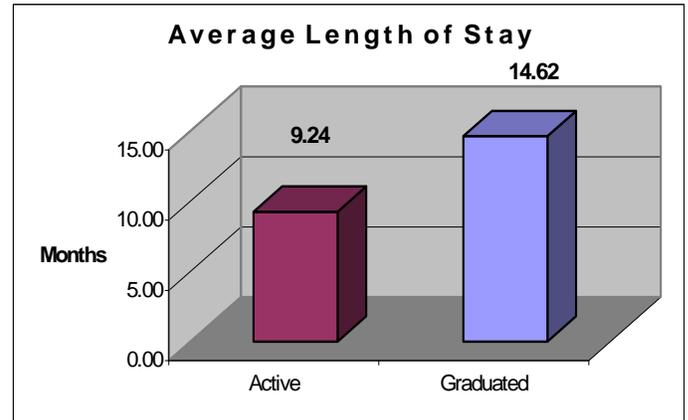
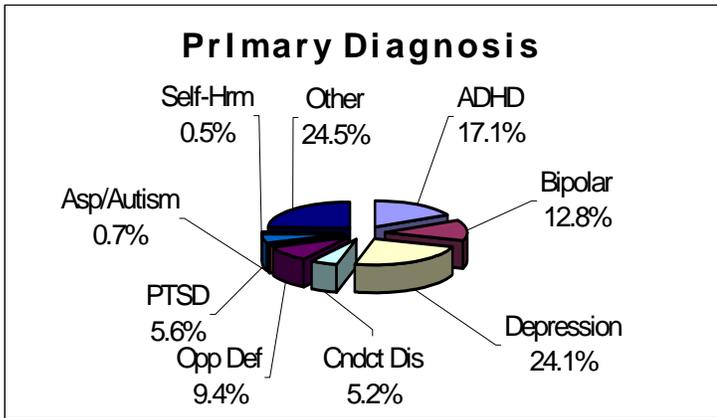
Based on the Year-End Reports, Los Angeles County has provided Wraparound services to 992 children for fiscal year 2005-2006. Sixty-one percent (61%) of the population served was male and 39% female. The three largest ethnic groups served were Hispanic/Latino comprising 45.5% of the population, African-American at 31.1% and Caucasian at 18.3%. The average age of children in Wraparound for the fiscal year was 13.80 years old.



There were a total of 498 new referrals made to Wrap during this past fiscal year. Sixty-nine percent (69%) of the total Wrap population came from DCFS, 13% from The Department of Mental Health and 18% from Probation. Seventy-six percent (76%) of the population was non-federal and 24% federal in fiscal year 2005-2006.

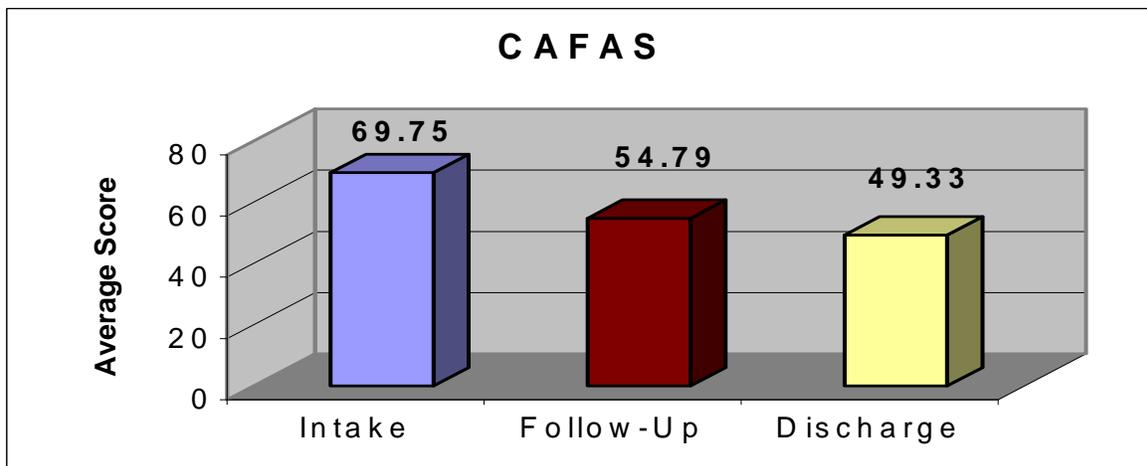


The three most prevalent diagnoses for children referred to Wraparound were Depression at 24.1%, Attention-Deficit Hyperactivity Disorder (ADHD) at 17.1% and Bipolar Disorder at 12.8%. The average length of stay for active Wraparound participants was 9.24 months, while the average length of stay for graduated Wraparound participants was 14.62 months for fiscal year 2005-2006.



CAFAS

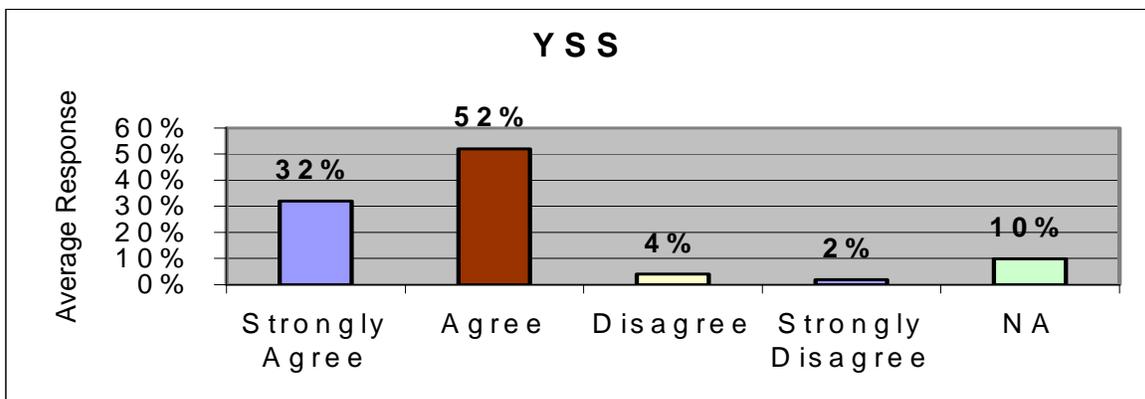
The Child and Adolescent Functional Assessment Scale (CAFAS) was used to assess how the child/youth function in their lives. The CAFAS was administered at intake, every six months thereafter and again at the time of discharge. The higher average scores on the CAFAS indicate greater functional impairment. We requested that each Wraparound agency provide us with their total average CAFAS scores for fiscal year 2004-2005. The total average scores indicate significant improvement in the CAFAS from the time of intake, to the six-month follow-up, and the scores at the time of discharge. The total average CAFAS score at intake was 69.75, 54.79 at six-month follow-up intervals and 49.33 at discharge. These scores indicate improved behavioral adjustment on the average from intake to discharge. Although not statistically significant, there is a difference of 20.42 points from initial enrollment to discharge.



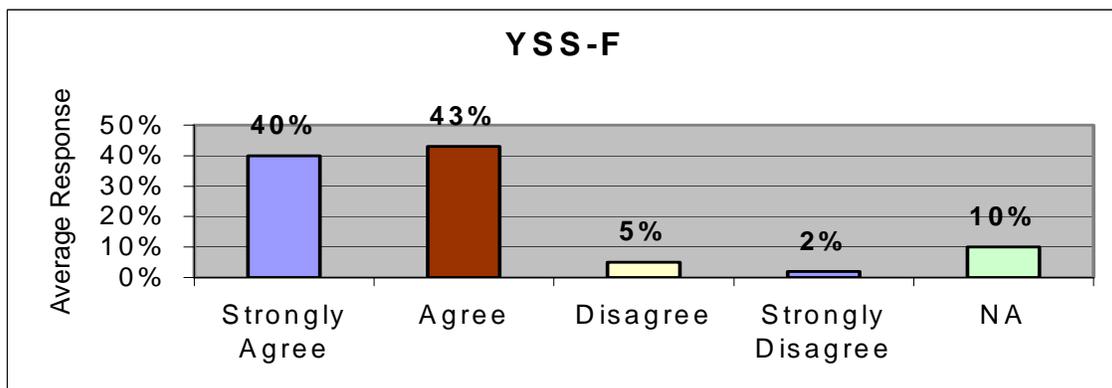
Youth Services Survey

The Youth Services Survey (YSS) and the Youth Services Survey for Families (YSS-F) are used to assess consumer satisfaction (Attachments A and B). There are 21 items on both the YSS and YSS-F. The respondent is asked to answer each question on a five-point Likert scale from “strongly agree” to “strongly disagree” or “NA” or “unknown.” The survey questions are categorized into five sections which include, “Access,” “Participation in Treatment,” “Cultural Sensitivity,” “Appropriateness” and “Treatment Outcome.”

Based on the Year-End reports from the providers, youth and family members reported favorable responses in both the YSS and YSS-F. Eighty-four percent (84%) of the respondents on the YSS and 83% of the respondents on the YSS-F either “strongly agreed” or “agreed” that they received appropriate services. There were 5,992 respondents on the YSS and 6,977 respondents on the YSS-F for fiscal year 2005-2006. It is noted that some respondents did not answer all of the questions on the YSS and YSS-F. The total number of responses to each question can be found in Appendix A and B.



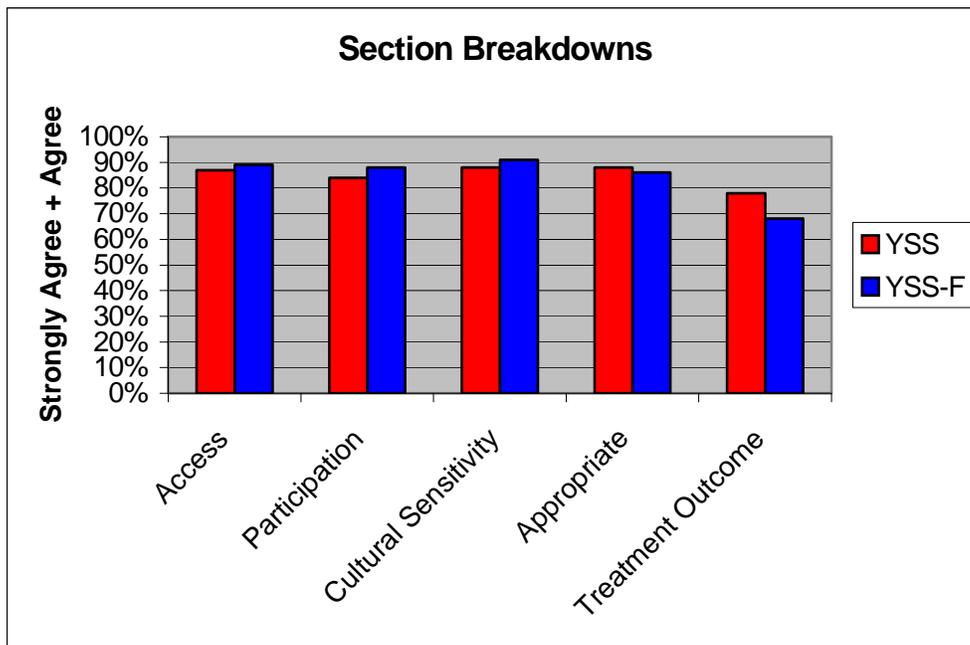
Eighty-four percent (84%) of the respondents on the YSS and 83% of the respondents on the YSS-F either “strongly agreed” or “agreed” that they received appropriate services.



Responses to the YSS and YSS-F were further broken down into each of the five sub-categories. On the YSS, 87% “strongly agreed” or “agreed” that they received appropriate “access,” 84% “strongly agreed” or “agreed” that they “participated in treatment,” 88% “strongly agreed” or “agreed” that they received “culturally sensitive services,” 88% “strongly agreed” or “agreed” that the services were “appropriate” and 78% “strongly agreed” or “agreed” with the “treatment outcome.”

On the YSS-F 89% “strongly agreed” or “agreed” that they received appropriate “access,” 88% “strongly agreed” or “agreed” that they “participated in treatment,” 91% “strongly agreed” or “agreed” that they received “culturally sensitive services,” 86% “strongly agreed” or “agreed” that the services were “appropriate” and 68% “strongly agreed” or “agreed” with the “treatment outcome.”

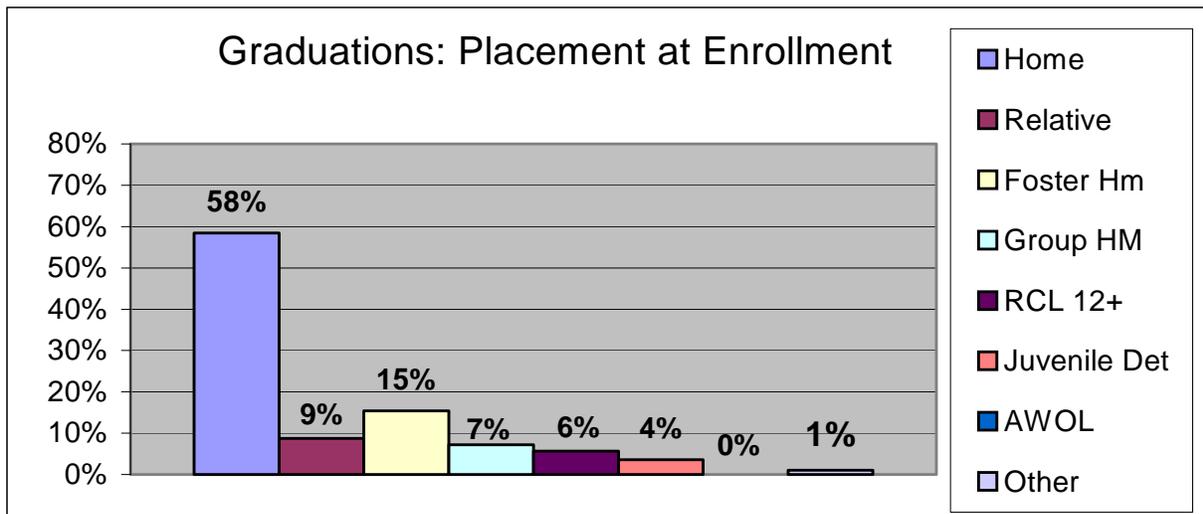
Based on the YSS and YSS-F, families and clients clearly had a significant level of agreement regarding satisfaction. There were favorable responses on all five sections of the surveys. However, during the coming year we will work towards developing a better understanding of why the “Treatment Outcome category came out as rated the lowest with 78% and 68% respectively listing the two most positive ratings.



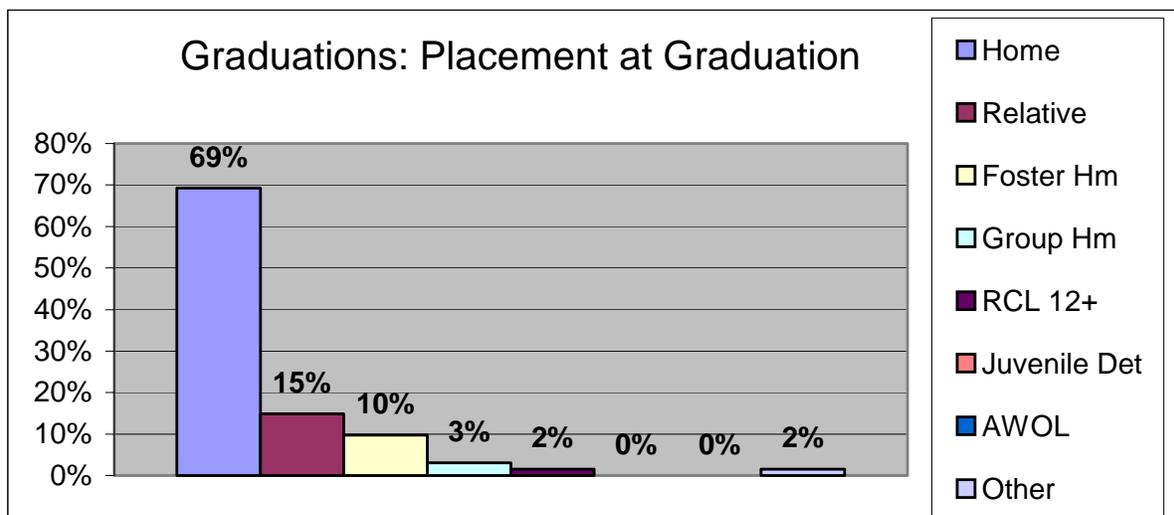
Placement Information for Graduated and Discharged Clients

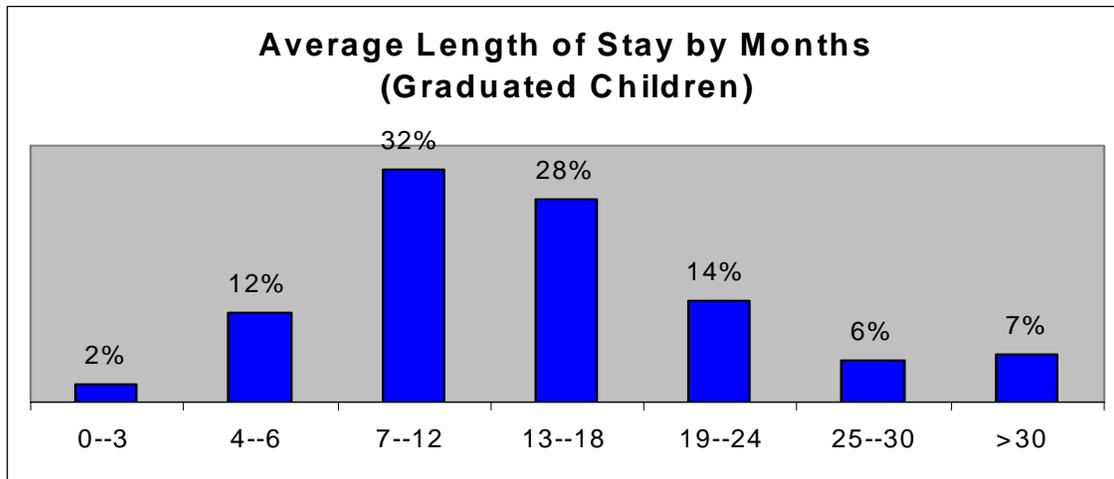
Graduated Clients

According to the Year-End reports, there were 381 youth for whom Wraparound services ended (either by graduation or discharge) during fiscal year 2005-2006. Of those, 195 (51.2%) graduated from the eight Wraparound agencies. For these graduates at the time of their enrollment in Wrap: 67% were either at home or with a relative, while 16% were in either a group home, RCL 12 and above or Juvenile Detention at enrollment. For these same graduates at the time of graduation: 84% were at home or with a relative at graduation.



Children who graduated from Wraparound generally moved from more restrictive placements at the time of enrollment, to the home of parents or relatives by the time of graduation.





74% of all graduated youth were enrolled in Wraparound 18 months or less. 60% spent between 7 & 18 months in Wrap.

Discharged Clients

Of the 381 youths for whom Wraparound services were ended last fiscal year, 186 (48.8%) were discharged from the eight Wraparound agencies. A child/youth can be discharged from Wraparound for several different reasons but the two primary reasons are: 1) family members refuse to engage in or see no benefits in continuing services, or 2) a child is prematurely discharged from Wraparound due to loss of DCFS, Probation, or AB 3632 status.

For those who were discharged, at the time of their enrollment in Wrap: 65% were either placed at home or with a relative, while 23% were placed in either a group home, RCL 12 and above or Juvenile Detention facility. For this same group, at the time of discharge: 57% were at home or with a relative, while 32% were placed in a group home, RCL 12 and above or Juvenile Detention facility.

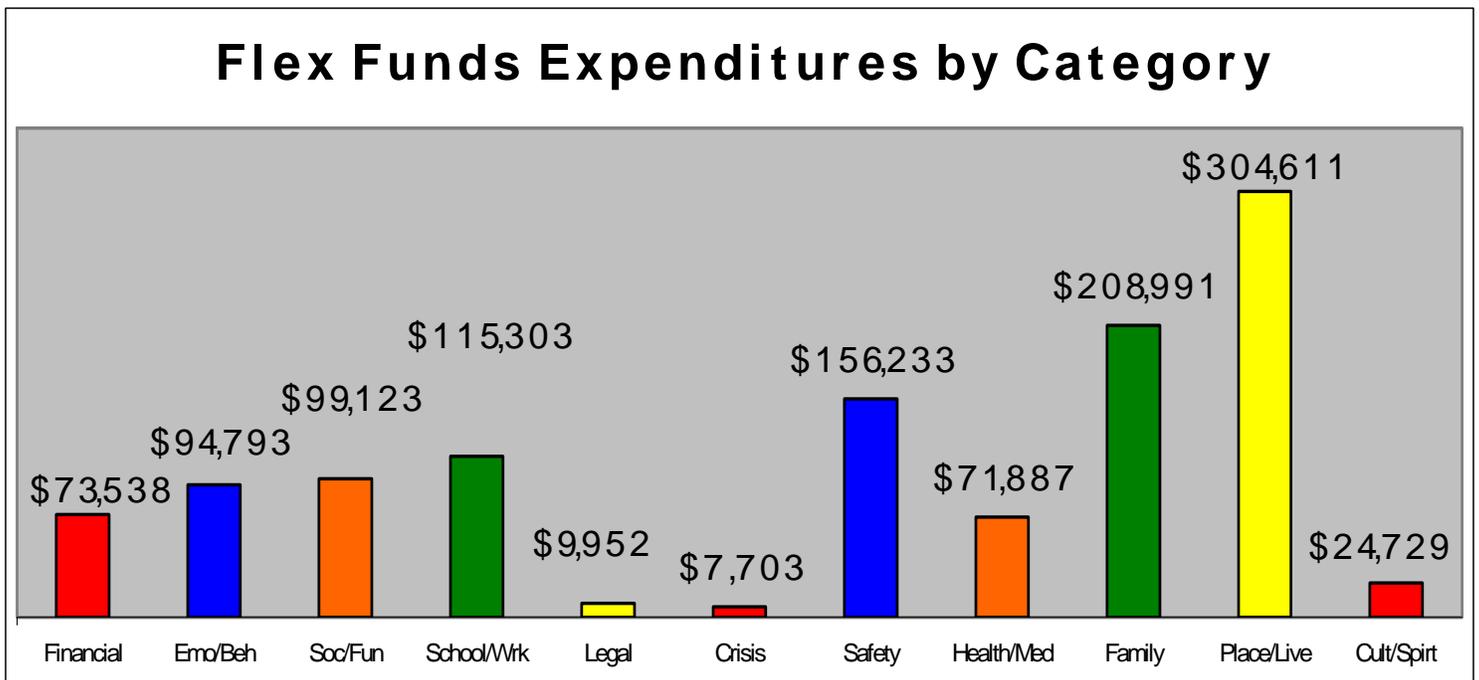
Funding

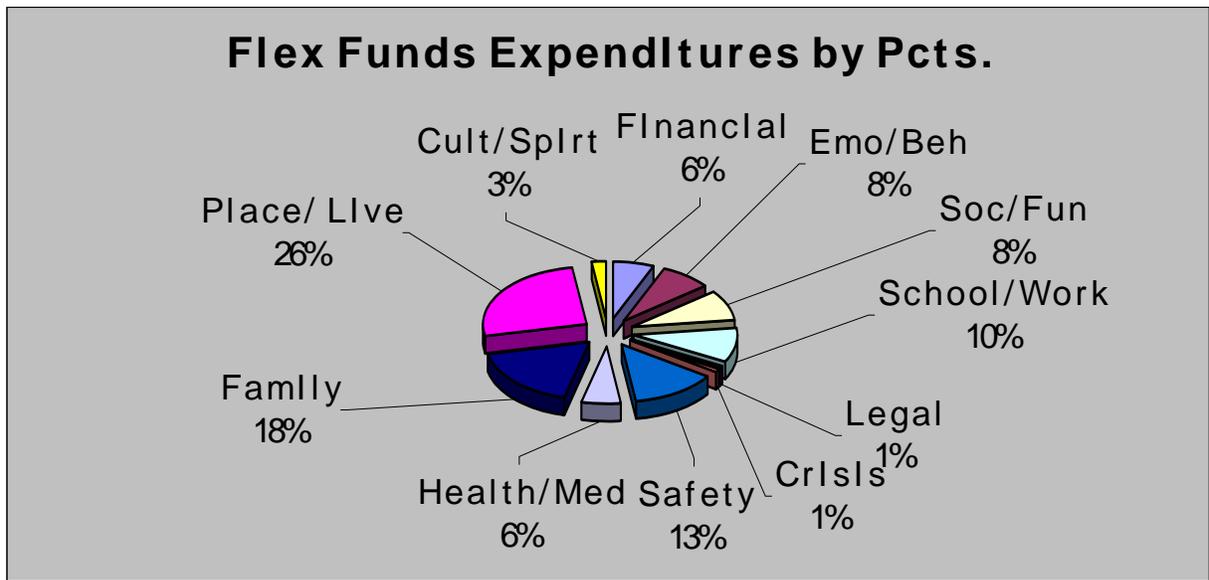
In 2006, Los Angeles County DCFS changed the payment case rate for Wraparound from \$5,994 for non-Federally eligible children and \$2,997 for Federally eligible children to one standard rate for all children. The new Wraparound Case Rate of \$4,184 per child per month was calculated based on actual expenditure reports provided by the Phase I and II Wraparound providers. (Please see Attachment C which shows the actual Wraparound case rate.) The new case rate, allowed the County to create a new flex fund pool (the Multi-Agency County Pool or 'MCP') for extraordinary expenses and to provide support to graduated Wraparound families after they have left DCFS, Probation or DMH jurisdiction.

Flex Fund Expenditures

The Year-End Reports from each of the eight provider agencies included a breakdown of flexible funding expenditures for fiscal year 2005-2006 (Appendix D). Flexible Funding expenditures were broken down into the twelve domains found on the Wraparound Plan of Care. There was \$1,166,862.67 in total flexible funding expenditures for fiscal year 2005-2006 with an average of \$166,694.67 per agency. Based on the Year-End Reports, DCFS found that the three highest amounts of flexible funding expenditures came from “A Place to Live” at \$304,611.18 (26.1%), “Family” at \$208,991.02 (17.9%) and “Safety” at \$156,233.06 (13.4%).

This information is highlighted in the following two graphs:





Program Audits

During fiscal year 2005-2006, the Department of Children and Family Services Wraparound section conducted follow-up audits from the full audits conducted during the 2004-2005 fiscal year. The follow-up audits revealed a clear support for the Wraparound process as evidenced by the fact that all of the Corrective Action Plans submitted by the Lead Wraparound Agencies to address the findings of the full audit were being followed in total.

DCFS Research Efforts

2005 Follow-Up Study: The Department's research section did a study of 52 DCFS children that graduated from the Wraparound Program in 2004 and a comparable group of 52 DCFS children that had ended a RCL 12 or above placement in 2004 and then were placed in a less restrictive environment (the comparison Non-Wrap group was randomly selected from the total pool of DCFS youth who met the proper criteria). The 104 youth were followed for case and placement status within the 18 months period after the graduation of Wraparound services or after the RCL12+ placements for Non-Wraparound group.

At the time Wraparound Services were provided to the 52 DCFS Wraparound youth, 24 (46%) were in out-of-home placements while 28 (54%) were at home.

Findings

After graduating from Wraparound:

- 39 out of 52 (75%) Wraparound cases remained open after graduation.

- 13 out of 52 (25%) cases were closed.
- 10 out of the 39 (26%) open Wraparound cases were in out of home placements.
- 29 out of the 39 (74%) open Wraparound cases were placed at home.

Eighteen months after graduating from Wraparound:

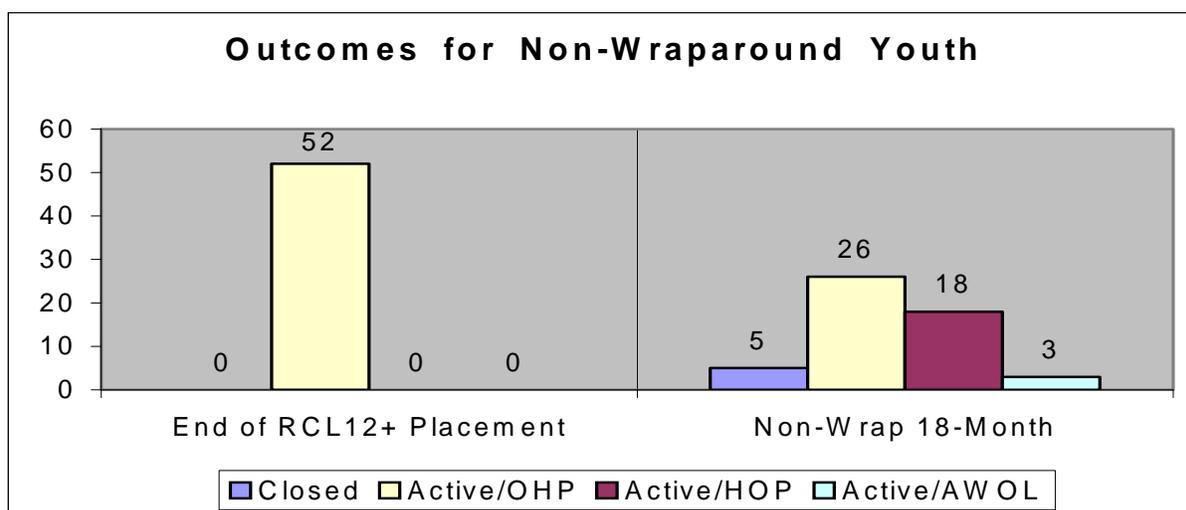
- 13 out of the 39 (33%) Wraparound cases remained open.
- 26 out of the 39 (67%) Wraparound cases were closed.
- 10 out of the 13 (77%) open cases were in an out of home placement (RCL 12+).
- 2 out of the 13 (15%) open cases were placed at home.
- 1 out of the 13 (8%) open cases were listed as AWOL.
- 1 of the 26 cases that was closed was re-opened and placed in an out of home placement during the same time frame.
- 3 of the original 13 cases that were closed at graduation re-opened and were placed in and out of home placement.

All 52 of the RCL 12+ children remained in a less restrictive out of home placement after the termination of their RCL 12-14 placement.

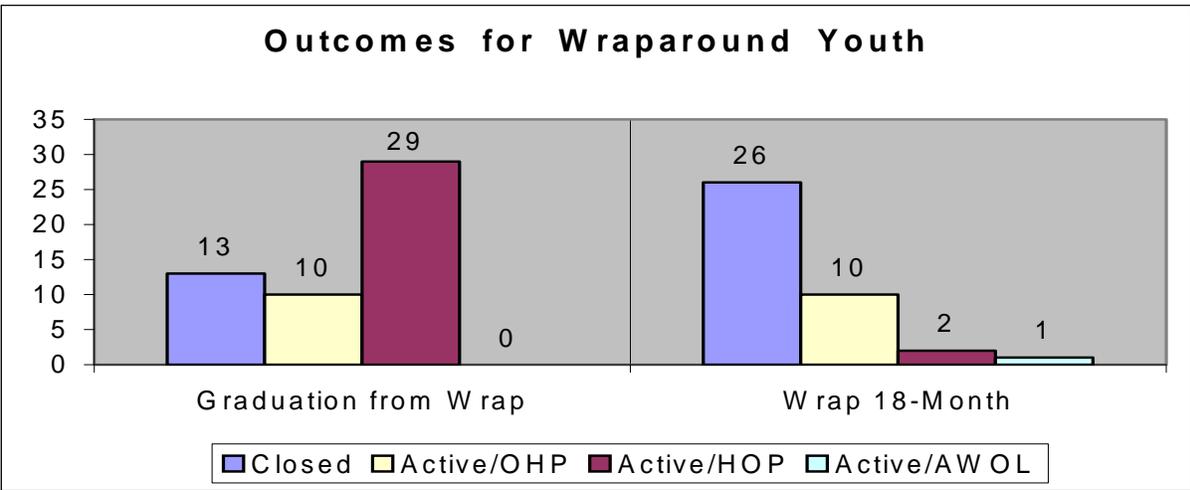
Eighteen months after leaving a RCL 12 or above placement:

- 47 out of the 52 (90%) cases remained open.
- 5 out of the 52 (10%) cases were closed.
- 26 out of the 47 (55%) open cases were in an out of home placement (RCL 12+).
- 18 out of the 47 (38%) open cases were at home.
- 3 out of the 47 (6%) open cases were listed as AWOL.
- No cases re-opened during the six-month time frame.

This information is highlighted in the following two graphs:



Wraparound cases were more likely to close than non-Wraparound cases. Thirty-nine (75%) out of 52 total Wraparound cases remained closed at the end of this study. Only five (9.62%) of the 52 RCL 12 and above cases remained closed at the end of this study.



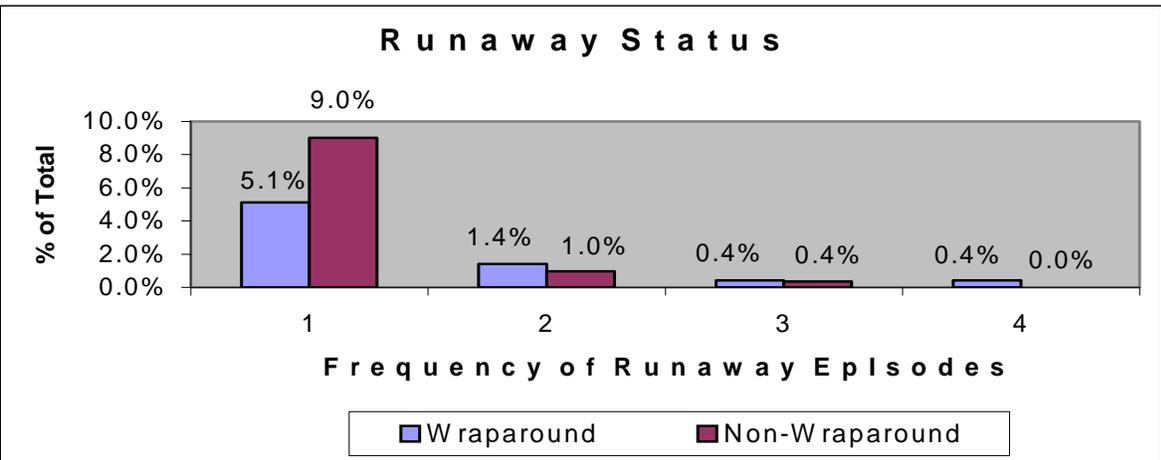
Please see Appendix E for more detailed information concerning this study.

AWOL Youth

Children/Youth Runaway Status during July 2005 to June 2006:

Wraparound Group vs. Non-Wraparound Group

During July 2005 to June 2006, 52 (7.4%) out of 703 DCFS children/youth who received Wraparound services had at least one runaway event, while 204 (10%) out of 1,976 DCFS children /youth who were placed in an RCL12+ placement had at least one runaway event. The following graph provides a summary of the frequency and percentages of runaway events for the two groups:



Success Stories

1. **Wraparound was challenged by a 15-year-old Latino male who had been on juvenile probation for stealing and threatening another minor with a knife.** He had a history of petty theft, assault, and intimidation of a younger boy. He was failing all of his classes in school, was frequently truant, high on marijuana, and out of compliance with curfews. The youth did not relate well to his biological mother and the relationship was characterized by conflict and yelling. As a result the youth spent most of his time at home in his room.

In addition, he experienced abandonment by a father who came in and out of his life. At the youth's request, the Wrap team assisted with enrollment into an occupational center. The teenager wanted to be in a smaller, trade-focused school setting, *without* his (anti-social) friends around. The team and youth met three times a week in *Child and Family Team* (CFT) meetings. The youth began working with assigned staff toward rehabilitative mental health goals. He learned how to access community resources, including recreational activities.

He successfully navigated his way through his new school. The school did not require early morning attendance and as a result, his grades improved along with his attitude. The team also created incentives for positive school performance, which further motivated him to improve his grades. He also worked on his relationship with his mother. The relationship with his mother improved through increased communication, positive time together, and a willingness to keep mother informed about his whereabouts at all times. The team assisted the youth with obtaining a California identification card, completing job applications, a resume, and practicing mock job interviews.

Probation services were closed at the time he graduated from the wraparound program. The team and his family celebrated the life improvements that were made. Currently, this youth is still living with his mother and continues to excel in his schooling and life endeavors

2. **A young teenage boy who had spent many years placed in a group home was referred to Wraparound.** The goal of this case was to try to reunite the child with his biological mother. It was speculated that he had little chance of being reunited with his biological mother due to his anger management and anti-social behaviors.

The Wraparound team was more than eager to begin working. During the first Wraparound visit, the teenager was distant. He did not wish to communicate or participate in any outings, but he was respectful. The Child and Family Specialist (CFS) of the new Wraparound team saw the teenager's aloofness as an opportunity. He continued working to develop rapport. After several meetings, a relationship between the CFS and teenager was set in motion. Cautiously, the adolescent began to express a lot of his interests such as sports, science and music. Due to the fact that he had expressed how much he liked science, the first outing was scheduled to the Page Museum. The youth demonstrated a great interest in visiting this museum. He could not

believe that the fossils at the museum were real. He rushed to see the fossils. At first he was certain that the fossils were fake and he continued to joke about them being fake even after he was convinced they were authentic.

After seeing the fossils, they proceeded to the Los Angeles County Museum of Art. As they walked around viewing the paintings, there was a particular painting that the teenager became very interested in: *October In the Catskills*, by Sanford Robinson Gifford. He began to describe the details in the painting. He talked about the style of painting, and began to use terminology to describe the painting that the CFS was not familiar with. In other words, the child began to teach the Child and Family Specialist. The youth described the meaning of the painting. When he was done with his lecture, he requested that the CFS take a picture of the painting because according to the teenager, "This is the best painting I have ever seen."

One of the lessons learned from the outing to the museum is that all of us should never forget that as much as we try to model and assist every child, we can also learn from them. It is with determination and persistence that we connect with the child. According to the teenager, "At first I didn't like you but later you were cool. I can trust you."

The CFS and the youthful client ended with a good rapport. The resistance to discussing future outings is gone. With the new sense of trust the teenager now has found someone to share his dreams about graduating from high school, attending college and majoring in Life Science. The teenager was reunited with his mother in July 2006.

3. A young teenage boy was referred to Wraparound by the Department of Mental Health. He had been diagnosed with multiple emotional and psychological disorders. He had survived a history of sexual and physical assault and was experiencing both academic and social difficulty in school. Soon after enrollment, the child and family team identified the family's need to connect with their community. A personal goal for the teenager was to build his self-esteem, social skills, and become physically active. With the encouragement of his Wraparound team, he became involved with a community church, joined the choir, consistently attended therapy, joined a dance and sports programs, and began to excel in school. He experienced a few struggles with his weight and anger management, but continued to improve with the support of family, school, therapy, and Wraparound.

The adolescent graduated from Wraparound on June 25, 2006. With the support of his maternal aunt, his therapist, and middle school staff the goals to drop several pounds, maintain a high activity level, become successful in school, and most importantly become self-confident were obtained. The adolescent graduated middle school as "Student of the Year," and the school staff described him as a leader and model citizen.

APPENDIX A. Youth Services Survey¹ (N = 5992²)

Youth Services Survey Results	Strongly Agree	Agree	Disagree	Strongly Disagree	NA
Access:					
1. The location of services was convenient	101 (36%)	152 (54%)	7 (4%)	2 (1%)	22(8%)
2. Services were available at convenient time	95 (34%)	141 (50%)	14 (7%)	6 (2%)	24 (9%)
Participation in Treatment:					
3. I helped to choose my child's services	85 (30%)	144 (51%)	22 (7%)	7 (2%)	27 (9%)
4. I helped to choose my child's treatment goals	93 (33%)	146 (52%)	6 (4%)	5 (2%)	31 (11%)
5. I participated in my child's treatment	98 (34%)	151 (53%)	10 (5%)	1 (0%)	27 (9%)
Cultural Sensitivity:					
6. Staff treated me with respect	103 (35%)	158 (54%)	5 (1%)	5 (2%)	20 (7%)
7. Staff respected my family's religious beliefs	102 (36%)	140 (49%)	12 (2%)	3 (1%)	27 (10%)
8. Staff spoke with me in a way I can understand	108 (38%)	150 (52%)	8 (2%)	3 (1%)	17 (6%)
9. Staff were sensitive to my cultural background	92 (32%)	155 (54%)	8 (1%)	5 (2%)	27 (9%)
Appropriateness:					
10. Overall, I am satisfied with the services	114 (38%)	143 (48%)	19 (3%)	4 (1%)	18 (6%)
11. The people helping my child stuck with us	110 (39%)	128 (45%)	15 (3%)	4 (1%)	27 (10%)
12. I felt my child had someone to talk to	119 (41%)	144 (49%)	3 (6%)	2 (1%)	23 (8%)
13. The services my child received were right	107 (37%)	156 (54%)	8 (4%)	4 (1%)	16 (5%)
14. My family got the help we wanted for my child	98 (34%)	156 (54%)	12 (4%)	3 (1%)	18 (6%)
15. My family got as much help as needed	103 (36%)	154 (53%)	5 (4%)	6 (2%)	22 (8%)
Treatment Outcome:					
16. My child is better at handling daily life	72 (26%)	161 (56%)	16 (3%)	4 (1%)	33 (12%)
17. My child gets along better with family	69 (25%)	148 (52%)	14 (7%)	8 (3%)	47 (16%)
18. My child gets along better with friends	683 (21%)	166 (58%)	9 (6%)	5 (2%)	36 (13%)

19. My child is doing better in school or at work	71 (29%)	144 (53%)	15 (8%)	7 (3%)	37 (14%)
20. My child is better able to cope when things go wrong	68 (21%)	142 (52%)	12 (8%)	5 (2%)	48 (17%)
21. I am satisfied with our family life right now	71 (21%)	136 (49%)	14 (8%)	19 (7%)	37 (13%)
TOTAL:	1947	3115	234	108	584
PERCENT:	33%	52%	4%	2%	10%

¹Answers to each question were on a five-point Likert scale.

²Please note that some respondents did not reply to all of the answers on their questionnaire. Total responses for each question range from 298 to 274.

APPENDIX B. Youth Services Survey for Families¹ (N = 6977²)

Youth Services Survey for Families Item Results	Strongly Agree	Agree	Disagree	Strongly Disagree	NA
Access:					
1. The location of services was convenient	182 (52%)	127 (37%)	11 (3%)	6 (2%)	21 (6%)
2. Services were available at convenient times	158 (47%)	140 (42%)	9 (3%)	7 (2%)	20 (6%)
Participation in Treatment:					
3. I helped to choose my child's services	133 (39%)	163 (48%)	9 (3%)	7 (2%)	26 (8%)
4. I helped to choose my child's treatment goals	146 (44%)	150 (45%)	9 (3%)	9 (3%)	18 (5%)
5. I participated in my child's treatment	155 (45%)	150 (43%)	14 (4%)	7 (2%)	19 (6%)
Cultural Sensitivity:					
6. Staff treated me with respect	174 (50%)	149 (43%)	8 (2%)	4 (1%)	12 (3%)
7. Staff respected my family's religious beliefs	154 (45%)	155 (45%)	11 (3%)	6 (2%)	18 (5%)
8. Staff spoke with me in a way I can understand	169 (49%)	148 (43%)	11 (3%)	5 (1%)	12 (3%)
9. Staff were sensitive to my cultural background	153 (45%)	155 (45%)	9 (3%)	3 (1%)	21 (6%)
Appropriateness:					
10. Overall, I am satisfied with the services	139 (40%)	158 (46%)	12 (3%)	11 (3%)	24 (7%)
11. The people helping my child stuck with us	148 (43%)	143 (41%)	12 (3%)	14 (4%)	28 (8%)
12. I felt my child had someone to talk to	149 (43%)	147 (43%)	12 (3%)	10 (3%)	27 (8%)
13. The services my child received were right	148 (44%)	147 (43%)	10 (3%)	8 (2%)	26 (8%)
14. My family got the help we wanted for my child	139 (42%)	147 (44%)	11 (3%)	5 (2%)	30 (9%)
15. My family got as much help as needed	137 (41%)	147 (44%)	13 (4%)	8 (2%)	28 (8%)
Treatment Outcome:					
16. My child is better at handling daily life	93 (30%)	121 (38%)	32 (10%)	10 (3%)	59 (19%)
17. My child gets along better with family	84 (26%)	141 (44%)	34 (11%)	9 (3%)	54 (17%)
18. My child gets along better with friends	80 (26%)	145 (47%)	26 (8%)	7 (2%)	48 (16%)

19. My child is doing better in school or at work	82 (27%)	134 (44%)	28 (9%)	9 (3%)	51 (17%)
20. My child is better able to cope when things go wrong	72 (24%)	120 (39%)	36 (12%)	10 (3%)	68 (22%)
21. I am satisfied with our family life right now	75 (24%)	122 (39%)	48 (15%)	8 (3%)	60 (19%)
TOTAL:	2770	3009	365	163	670
PERCENT:	40%	43%	5%	2%	10%

¹Answers to each question were on a five-point Likert scale from “strongly agree” to “strongly disagree” and “NA” or “Undecided.”

²Please note that some respondents did not reply to all of the answers on their questionnaire. Total responses for each question range from 347 to 304.

APPENDIX C. Case Rate Calculation

Department of Children and Family Services

Wraparound Case Rate Calculation of Payment

	State	County	Total
Fed	1,198.80	1,798.20	2,997.00
Non-Federal	2,397.60	3,596.40	5,994.00

<u>Non-Federal</u>	\$4,184.00	Paid to the Provider less 100% of placement cost
	1,810.00	Placed on MCP
	<u>\$5,994.00</u>	

	State	County	Total
Multi-Agency County Pool (MCP)	\$ 724.00	\$1,086.00	\$1,810.00

<u>Federal</u>	\$4,184.00	Paid to the Provider less 50% of placement cost
	-- -	Placed on MCP
	<u>\$4,184.00</u>	

APPENDIX D. Flexible Funding (N = \$1,116,862.67)

	Sub-Total	Percent	Average¹
Financial	\$ 73,538.22	6.30%	\$10,505.46
Emotional/Behavioral	\$ 94,792.60	8.12%	\$13,541.80
Social/Fun	\$ 99,123.03	8.49%	\$14,160.43
School/Work	\$115,303.01	9.88%	\$16,471.86
Legal	\$ 9,952.12	0.85%	\$ 1,421.73
Crisis	\$ 7,703.14	0.66%	\$ 1,100.45
Safety	\$156,233.06	13.39%	\$22,319.01
Health/Medical	\$ 71,886.77	6.16%	\$10,269.54
Family	\$208,991.02	17.91%	\$29,855.86
Place to Live	\$304,611.18	26.11%	\$43,515.88
Cultural/Spiritual	\$ 24,728.52	2.12%	\$ 3,532.65
Total	\$1,166,862.67	100.0%	\$15,154.06

¹Vista Del Mar and Sycamores combined their Year-End report numbers into one report for Connections. The average is based on one set of numbers from the Connections report.

**APPENDIX E. Placement Status:
52 DCFS Wraparound Youth at the Outset of WRAPAROUND Services**

Placement Status	Type of OHP	Number of Youth	%
Out-of-Home Placement	County Shelter/Receiving Home(Non EA/AFDC)	4	7.7%
	Court Specified Home	1	1.9%
	Foster Family Agency Certified Home	2	3.8%
	Foster Family Home	3	5.8%
	Group Home	10	19.2%
	Guardian Home	0	0.0%
	Relative/NREFM Home	4	7.7%
In Home		28	53.8%
Total		52	100.0%

Data Source: CWS/CMS Datamart Placement Table as of August 31, 2006

2. Case Status
2A. Case Dynamic
Wraparound Group

Case Status: Upon Graduation of Wraparound (N=52)		Case Status: 18 Months after Wraparound Graduation Date (N=39)			
Case Status	Placement Status	Case Status	Placement Status	Case Re-opening	Placement Status
39 Active Cases	10 OHP	13 continue to be open	10 OHP*	0 Case Re-opening	
	29 in Home		2 in Home		
			1 Runaway		
		26 cases closed**		1 Case Re-opening***	1 OHP
13 Closed Cases				3 Case Re-opening***	3 OHP

Non-Wraparound Group		Case Status: 18 Months after exiting the RCL 12+ Placement in 2004 (N=52)			
Case Status	Placement Status	Case Status	Placement Status	Case Re-opening	Placement Status
52 Active	52 in OHP	47 continue to	26 OHP*	0 Case Re-opening	

Cases		be open			
			18 in Home		
			3 Runaway		
		5 cases closed**		0 Case Re-opening	
0 Closed Cases					

2B. Cases: Active vs. Closed

Wraparound Group	Total Cases		Active Cases		Closed Cases*	
	#	%	#	%	#	%
Upon Wraparound Graduation Date	52	100%	39	75%	13	25%
18 Months after Wraparound Graduation Date	39	100%	13	33%	26	67%

*Note: *18 months after graduating from Wraparound, 39 (72%) out of the 52 open Wraparound cases were closed.*

Non-Wraparound Group	Total Cases		Active Cases		Closed Cases*	
	#	%	#	%	#	%
Upon exiting the RCL12+ placement in 2004	52	100%	52	100%	0	0%
18 Months after exiting the RCL12+ placement in 2004	52	100%	47	90%	5	10%

*Note: *18 months after leaving a RCL12+ placement, 5 (10%) out of the 52 open cases were closed.*

2C. Active Cases: OHP vs. In-Home

Wraparound Group	Placement Status					
	OHP		In-Home		Runaway	
	#	%	#	%	#	%
Upon Wraparound Graduation Date (n=39)	10	26%	29	74%	0	0%
18 Months after Wraparound Graduation Date (n=13+4)*	10+4	82%	2	12%	1	6%
<i>Note: * 13 youth's cases remained open, and plus 4 were re-open cases (new case episodes).</i>						
Non-Wraparound Group	Placement Status					
	OHP		In-Home		Runaway	
	#	%	#	%	#	%
Upon exiting the RCL12+ placement in 2004 (n=52)	52	100%	0	0%	0	0%
18 Months after exiting the RCL12+ placement in 2004 (n=47)	26	55%	18	38%	3	6%

2D. Closed Cases: Case Closure Reasons

		Case Closures from the Wraparound Group (n=39)		Case Closures from the Non-Wraparound Group (n=5)
Case Closure Reasons		Upon the termination of Wraparound Services (n=13)	18 months after Termination of Wraparound Services (n=26)	18 months after Exiting the RCL 12 + Placement in 2004 (n=5)
C.O. Termination	Parent complied with Court Order	4	3	1
	Family no longer in need of DCFS services; Wrap assistance has been recommended to the family and/or the family has agreed to continue on their own	1	2	0
	Family no longer in need of DCFS services and AB3632 will continue to provide services for the child	0	3	0
	Emancipated	1	2	0

	At first positive effect but later determined that continuing Wrap services was not effective due to Non-compliance/Non-cooperative	1	2	0
	Refused Services	0	2	0
Reunified with Parents/Guardian		0	3	1
Emancipation/Age of Majority		1	3	0
Adoption Finalized/Relative		0	0	0
Family Stabilized (FM)		4	3	1
Refused Services		0	1	0
Kin-GAP		0	0	1
Guardianship Established/Child Placed		0	1	0
Services Provided by Other Agency		1	0	0
Incarcerated - Adjudicated 601/602		0	0	1
Not Incarcerated-Adjudicated 601/602		0	1	0
Closed Cases		13	26	5

3. OHP Placement Types and Rate Schedules

<u>Wraparound Group</u>		Upon Wraparound Graduation Date (N=10)*	18 Months after Wraparound Graduation Date (N=10)**
Placement Types	Rate Schedules	Number of youth	Number of youth
Foster Family Home	B	1	1
	D	2	0
	F3	0	1
Relative Home	D	2	2
	Non-paid	2	0
FFA Certified Home	A2	2	3
Small Family Home	RG	1	0
Guardian Home	D	0	2
Group Home	RCL 10	0	0
	RCL 12	0	1
Total		10	10
<i>Notes:</i>			
1. Upon termination of Wraparound Service, 10 out of 39 Wraparound youth remained in OHP.			
2. Follow-up 18 months period, 10 out of 13 Wraparound youth remained in OHP.			

3. Data Source: CWS/CMS Datamart Placement table as of August 16, 2006

Non-Wraparound Group		The placement after exiting the RCL 12+ placement in 2004 (N=52)*	18 Months after exiting the RCL 12+ placements in 2004 (N=26)**
Out of Home Placement Types	Rate Schedules	Number of youth	Number of youth
Foster Family Home	B	4	0
	D	7	2
	F1	0	0
	F4	1	0
Relative Home	B	6	1
	D	1	1
	H	2	2
	F4	1	0
	Not Paid	0	0
FFA Certified Home	A2	15	4
Guardian Home	D	1	1
Small Family Home	D	1	0
Group Home	RCL 6	0	1
	RCL 8	1	1
	RCL9	0	0
	RCL10	0	2
	RCL11	12	0
	RCL 12	0	9
	RCL 14	0	2
Total		52	26

Notes:

1. *52 Youth were replaced to a less restrictive OHP environment (lower than RCL 12+ level of care) after they exit the RCL 12+ placement in 2004.

2. **For 18 months follow-up period, 26 out of 47 youth remained in out-of-home placements, 18 returned home and 3 were AWOL.

3. Data Source: CWS/CMS Datamart Placement table as of August 16, 2006

4. Case Recidivism Status.

	Wraparound*	Non- Wraparound*
--	--------------------	-----------------------------

Placement Type	Number of youth had an new case episode	Intervention Reason	Number of youth had an new case episode	Intervention Reason
FFA Certified Home	2	1 Substantial Risk	0	
		1 Sexual Abuse		
Group Home (RCL 12)	2	1. Substantial Risk	0	
		1.Non-CWD Foster Care		
Total	4			

Notes:

1. *Case Recidivism consists of Children with New Case Episodes during the 18 months follow-up period who had prior DCFS cases closed.*
2. **39 cases were closed from Wraparound group, and 5 cases were closed from Non-Wraparound group within the 18 months follow-up period.*

Data Source: CWS/CMS Datamart Placement table as of August 16, 2006.

Wraparound Trends 2004-2006

With this latest Year-End Report, we now have three years of data to draw from when assessing Wraparound in LA County. Listed below are the different information pieces included in the last three year-end reports listed side-by-side.

Category	2004	2005	2006
Enrollment			
Total Wrap Enrollment	739	609	992
Average Age (Yrs.)	13.85	13.81	13.80
Male	62 %	62 %	61 %
Female	38 %	38 %	39 %
DCFS	64 %	71 %	69 %
Probation	21 %	14 %	18 %
DMH	15 %	15 %	13 %
Fed vs. Non-Fed			
Fed	56 %	37%	24%
Non-Fed	44 %	63 %	76 %
Diagnosis			
Depression	27 %	23.3 %	24.1 %
ADHD	17 %	23.5 %	17.1 %
ODD	13 %	9.7 %	9.4 %
Bipolar	10 %	13.1 %	12.8 %
Avg. Length of Stay			
Active (Months)	10.64	10.12	9.24
Graduated (Months)	12.27	17.87	14.62
CAFAS			
Intake (Avg.)	71.45	84.06	69.75
6 Months (Avg.)	59.06	69.39	54.79
18 Months (Avg.)	47.79	59.9	49.33
Referrals from RCL 12+ (% of total Wrap referrals)	16.2 %	18.2 %	20.3 %

Category	2004	2005	2006
YSS			
Overall (Avg.)	82.1	82	84
Access (Avg.)	N/A	82	87
Participation (Avg.)	N/A	82	84
Cultural Sensitivity (Avg.)	N/A	89	88
Appropriate (Avg.)	N/A	84	88
Outcomes (Avg.)	N/A	74	78
YSS-F			
Overall (Avg.)	82.7	84	83
Access (Avg.)	N/A	88	89
Participation (Avg.)	N/A	89	88
Cultural Sensitivity (Avg.)	N/A	93	91
Appropriate (Avg.)	N/A	88	86
Outcomes (Avg.)	N/A	70	68
Graduates (Total)	95	108	195
Discharges (Total)	146	117	186
Flex-Funds			
Place to Live	27 %	19.6 %	26 %
Family	13.5 %	14 %	18 %
Safety	11 %	15.7 %	13 %
Emotional/Behavioral	13.5 %	19.3 %	8 %