

Community-Based Services Overview: Family Preservation/Alternative Response Services (ARS)/Family Support Service Matrix

Program	FAMILY PRESERVATION	ALTERNATIVE RESPONSE SERVICES	FAMILY SUPPORT SERVICES
Definition	Family Preservation (FP) is an integrated, comprehensive approach to strengthening and preserving families who are at risk of or already experiencing problems in family functioning, with the goal of assuring the emotional, social, educational, and spiritual development of children in a safe and nurturing environment.	Alternative Response Services (ARS) provides Family Preservation Services to families with referrals where the investigation resulted in inconclusive or substantiated findings of child abuse/neglect with an SDM score of low-to-moderate risk, and who are in need of preventative services in order to avoid promoting the referral to a case.	Family Support is a community services program to assist families and individuals in need through case management services. Prevention is a primary focus of Family Support. Family Support is built on the principles of family empowerment, a commitment to capacity building for local communities, and the belief that families are better served when they can easily access needed services in their own communities.
Referral Eligibility Guidelines	<p><u>Appropriate Referrals:</u></p> <ul style="list-style-type: none"> ▪ Substantiated allegation (s) ▪ Moderate to High Risk SDM Level ▪ Open DCFS case ▪ Most neglect cases ▪ Drug involved cases (parental acknowledges) ▪ Sexual Abuse cases (child not at risk) ▪ Where child's behavior is a challenge ▪ Where parental skill is a concern ▪ Children reunifying within 90 days <p><u>Inappropriate referrals:</u></p> <ul style="list-style-type: none"> ▪ Sexual Abuse cases (victim is at risk) ▪ Parent's mental capacity is very limited ▪ Parent is highly uncooperative ▪ Child under 2 who is medically fragile 	<p><u>Appropriate Referrals:</u></p> <ul style="list-style-type: none"> ▪ Inconclusive and/or substantiated allegation(s) ▪ SDM Safety Assessment Safety Decision #2 ▪ Low to Moderate SDM Risk Level ▪ Family has voluntarily agreed to participate ▪ DCFS referral will be closed/no open DCFS case. 	<p><u>Appropriate Referrals:</u></p> <ul style="list-style-type: none"> ▪ Inconclusive allegations/DCFS referral will be closed ▪ Low SDM Risk Level ▪ Family has voluntarily agreed to participate

Program (continued)	FAMILY PRESERVATION (continued)	ALTERNATIVE RESPONSE SERVICES	FAMILY SUPPORT SERVICES
Referral Eligibility Guidelines (continued)	<u>Inappropriate Referrals:</u> <ul style="list-style-type: none"> ▪ Family being referred for housing assistance and/or auxiliary funds only is NOT appropriate! 		
SERVICES	<u>Family Preservation Core Services</u> <ul style="list-style-type: none"> • Weekly In-Home Visitation/Counseling • Parent Training • Self-Help/Family Support Groups • Teaching and Demonstrating Homemaking • Substitute Adult Role Model • Child Focused Activities • Transportation <u>Supplementary/Linkage Services:</u> <ul style="list-style-type: none"> • Child Care • Education Services • Health Care Services • Housing Services • Mental Health Services • Regional Center Services • Special Education • Employment/Training Services • Developmental Services • Drug Testing • Auxiliary Funds • Domestic Violence classes • Respite Services <ul style="list-style-type: none"> ▪ Anger Management Classes ▪ Healthy Start Support Services 	<u>ARS Core Services:</u> <ul style="list-style-type: none"> ▪ In-Home Outreach Counseling ▪ Teaching and Demonstrating ▪ Substitute Adult Role Model ▪ Child-Focused activities <u>Referrals/Linkage Services:</u> <ul style="list-style-type: none"> ▪ Parenting classes ▪ Support groups ▪ Employment/training ▪ Transportation ▪ Housing ▪ Educational ▪ Development 	<u>Case Management Services:</u> Case Manager will assist family with: <ul style="list-style-type: none"> ▪ Parenting Education Program ▪ Emergency Basic Support (funding available to help with emergency needs) ▪ Family Centered Activities ▪ Employment Services <u>Linkage Services Provided for:</u> <ul style="list-style-type: none"> ▪ Alcohol and substance abuse treatment ▪ Domestic Violence services ▪ Anger Management ▪ Child Care
LENGTH OF SERVICE	<ul style="list-style-type: none"> • 6-12 months • Under special circumstances, services can be given over one year, with approval 	<ul style="list-style-type: none"> ▪ 30-90 days 	<ul style="list-style-type: none"> ▪ No timeframe

PROGRAM (continued)	FAMILY PRESERVATION (continued)	ALTERNATIVE RESPONSE SERVICES	FAMILY SUPPORT SERVICES
REFERRAL FORMS TO SUBMIT	<ul style="list-style-type: none"> ▪ DCFS 800 – Family Centered Services Request-Service Authorization ▪ DCFS 802 – Consent to Release Information ▪ Case Plan ▪ NOTE: Provide the allegations and the disposition of those allegations in the narrative section on the DCFS 800. Be specific when describing the presenting problems or areas of concern. Briefly explain why the client came to the attention of DCFS. 	<ul style="list-style-type: none"> ▪ DCFS 800 – Family Centered Services Request-Service Authorization ▪ DCFS 802 – Consent to Release Information ▪ NOTE: Provide the allegations and the disposition of those allegations in the narrative section on the DCFS 800. Be specific when describing the presenting problems or areas of concern. Briefly explain why the client came to the attention of DCFS. 	<ul style="list-style-type: none"> ▪ DCFS 800 – Family Centered Services Request-Service Authorization ▪ DCFS 802 – Consent to Release Information ▪ NOTE: Provide the allegations and the disposition of those allegations in the narrative section on the DCFS 800. Be specific when describing the presenting areas of concern. Briefly explain why the client came to the attention of DCFS.