

DCFS Child Welfare Mental Health Services (CWMHS) Division Update

Executive Operations – May 4, 2011

Panel Retreat

- Next Retreat occurs all day June 15 & 16, 2011. Retreat to be held in Santa Fe Springs, Compton, and Pomona.

State Case

- Matter continued to 5/11/11 in hopes of a Settlement Agreement.

Psychiatric Mobile Response Team (PMRT) Expedited Response Pilot (ERP) & Exodus Urgent Care Center

- Resolution of funding for DMH & DCFS positions pending Budget Deputies approval.
- ERP Workgroup occurs every 2nd & 4th Tues, 10am – 12pm at DMH.
- Exodus Workgroup occurs every 3rd Tues, 3 – 4:30 pm at DCFS.
- Workgroups continue to work through data information, tracking system, & workflow processes.
- April 2011: 56 PMRT/CSW expedited responses coordinated & 20 children admitted by DCFS (not PMRT) to Exodus UCC. Significant increase in Exodus admits over the past week.

Coordinated Services Action Team (CSAT)/Referral Tracking System (RTS)

- Implementation: Final offices/sections receiving CSAT Training this month & next. Countywide implementation expected by July, 2011.
- Goal: 100% of children in open cases in CSAT offices will receive MH screening, referral, & service linkage within 1 day of case opening for new cases, of the case plan update for existing cases, & the annual due date for previously screened/negative cases.
- Feb 2011: Screening rate up to 96%, referral rate stayed at 98%, & access rate up to 94%. Annual Screening Rate was 86% (significantly improved from 68%). Time from case opening/case plan due date to screening significantly improved from 22 days in Oct 2010 down to 11 days (but still needs attention to achieve goal of 1 day).
- Urgent Mental Health Services & CWS/CMS Documentation: Increased focus on timely identification of and response to children with urgent MH needs & CWS/CMS documentation of response/services. A DMH form & program guidelines has been created for DMH to fax service updates to CWMHS on children referred for urgent mental health services. Form & guidelines will be e-mailed to all upon finalization (expected by 5/16/11). CWMHS staff will e-mail the CSW & attach to CWS/CMS the following documents: DMH Updates, Psych Discharge Teleconferences, & PMAs. MAT Coordinators will e-mail & attach MAT SOF Reports w/purchase of 20 scanners. Still important for CSWs to document “teaming” conversations.
- 50 Kid CSAT Case Review: 50 Compton cases reviewed by 20 DCFS & DMH staff for quality & timeliness of screening process on 4/19/11. Kudos to the Compton office for their ongoing willingness to partner around implementation. Results of review currently being calculated & analyzed.
- Staffing: MAT Coordinators, SLS, & Screening Clerks are assigned to each office based on # of cases; sharing of staff to cover the entire County is necessary.
- Quality of Mental Health Provider: Decisions about a Provider’s ability to provide mental health or other services should be decided by the team & based on child’s needs & the ability of the provider to meet an identified need. Consultation with CSAT staff may also be utilized to inform decision-making.
- April Monthly CSAT Board Memo: Pending Director’s approval.

Medical Hubs

- Goal: 100% newly detained children to receive a Hub initial exam.
- Feb 2011: an estimated 67% newly detained received a Hub initial exam (Down from 72% in Nov).

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Multidisciplinary Assessment Treatment (MAT) program

- Goal: 100% newly detained, MAT-eligible children to be referred for MAT assessment.
- Feb 2011: 92% newly detained referred (Highest month yet!)

Consent & Release of Information

- Joint presentation between CLC & County Counsels for DMH & DCFS on Consent & Release of Information provided at DMH Children's Provider's Meeting on 4/25/11. Response was overwhelmingly positive.

Resource Management Process (RMP)

- Goal: At least 80% of children entering, replaced, or exiting a Group Home (GH) to have a RMP.
- Feb 2011: 55% GH entries, 59% GH replacements, & 50% GH exits (continued attention needed to meet goal)

Wraparound

- Goal: Fill 1400 Tier I slots (point-in-time) & 1,625 Tier II slots (cumulative) by March 2011.
- March 2011: 1,005 Tier I (down slightly from previous month) & 1,855 Tier II children enrolled (up from previous month).

Treatment Foster Care (TFC)

- Goal: 300 certified beds and 300 children placed.
- March 1, 2011: 57 children placed & 12 vacancies (trending up).

Training/Coaching

- Two Coaching Committees formed, Administrative & Practice, combining ER & Continuing Services:
 - Administrative Coaching Steering Committee to address implementation planning & evaluation will be coordinated by Robert Wiltse & Adrienne Olson.
 - Practice Coaching Committee will be coordinated by Robert Wiltse & Bonnie Armstrong.

Quality Services Review (QSR)

- Congratulations to the QI Team and Lancaster Office for completing their QSR on May 5, 2011. Palmdale is up next.

For additional information, please visit the internal Katie A. Website on LA Kids or the external site at www.lacdcfs.org/aboutus/index.html