

# DCFS All Managers Child Welfare Mental Health Services (CWMHS) Division Katie A. Update – April 4, 2012

## **Advisory Panel – Important Dates & Planning**

June 20 – 21: Next Panel Retreat;

July 23 – 24 and July 25 – 26: 14 Wrap Tier II cases will be reviewed using the QSR tool/process plus additional questions discussed at the last retreat. QSR staff and 2 Panel Members will act as Lead Reviewers. Shadow Reviewers to be determined. Another 6 cases will be reviewed as part of the sample of the upcoming QSR Reviews at Metro North, WLA, and Torrance. If 2 Wrap Tier II cases are not pulled as part of the usual QSR sample, other Lead/Shadow Reviewers apart from the QSR staff will need to be identified. The goal is to review a sample of 20 Wrap Tier II cases from 15 – 19 different regional offices & 20 different Wrap providers;

July 27: Wrap Tier II QSR Grand Rounds for 14 cases;

September 12 -13: Panel Retreat with one of the days being reserved as the Wrap Tier II QSR Sum-Up;

December 5 – 6: Panel Retreat.

## **Board – Related**

Cluster presentation scheduled for 4/18/12 to review screening memo, and other important updates to Katie A. (i.e., last panel retreat, Wrap/QSR Review, Compton Coaching Pilot).

## **State Case**

March 1: Orientation for members of the CPM Guide, Documentation Manual & TFC sub-groups;

April 23: Filing for Special Master Report;

April 30: Court hearing to review Special Master Report;

June 15: Special Master to provide draft of report for review;

June 29: Filing for Implementation Plan & Special Master recommendations;

August: Anticipated release of Draft CPM Guide & Medi-Cal Documentation Manual;

September: Anticipated release of Final CPM Guide & Documentation Manual.

## **Automated Mental Health Service Alerts for CSWs and SCSWs**

Process established to send CSWs & SCSWs automated e-mail alerts containing mental health service information for children on their caseload - currently being piloted in the SFS office;

Once working well, details of the process will be provided to all Regional Administration & DMH Providers & all CSWs & SCSWs will begin receiving the alerts. Anticipated countywide implementation is mid-April.

## **DMH/DCFS Field Response Operations (FRO) Expedited Response Process (ERP)**

FRO ERP pilot currently underway 1/1/12 – 6/30/12;

Pilot success will be measured by implementation of automated data system, various process indicators related to # and type of response, CSW surveys, & mini-QSR;

Plan for Suicide Prevention training for all CSWs & SCSWs completed & currently rolling-out.

## **Medical Hubs**

Goal: 100% newly detained children to receive a Hub initial exam;

March 2012: an estimated 82% newly detained children were referred for a Hub initial exam.

## **Multidisciplinary Assessment Treatment (MAT) program**

Goal: 100% newly detained, MAT-eligible children to be referred for a MAT assessment;

Dec 2011: 95% newly detained, MAT-eligible children referred for a MAT assessment.

## **D-rate**

D-rate Redesign: Workgroup established & currently underway to align D-rate program/process with CPM;  
Intensive D-rate, Wraparound, & TFC Pilot: DCFS & DMH will pilot an intensive in-home program aimed to expand service delivery options for D-rate foster youth & caregivers. This pilot incorporates best practices from both TFC & Wraparound philosophies & entails closer collaboration & creativity among DCFS, DMH program managers, staff & the providers associated with D-Rate, TFC & Wraparound.

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## **Coordinated Services Action Team (CSAT)/Referral Tracking System (RTS)**

Goal: 100% of children in newly open & existing DCFS cases will receive a mental health screening, & for those screening positive, referral & service linkage within required timeframes.

As of 2/15/12, the Countywide cumulative averages from CSAT implementation for each office to 12/31/11 was:

98.11 percent of children screened for mental health needs;

97.89 percent of children with positive screens referred to mental health services;

97.35 percent of children began receiving mental health service activities;

Completion of the Mental Health Screening Tool for routine cases reduced from 22 days prior to CSAT redesign to 12 days on average from case opening or case plan due date; and

Number of days from case opening or case plan due date to start of mental health service activities was reduced from 33 days prior to CSAT redesign to 20 days on average.

## **Resource Management Process (RMP) Team-Decision Making (TDM) Meeting**

In December 2011, the DCFS Director distributed a memo to staff mandating stricter controls & compliance with the RMP policy for placement of children in group homes.

Goal: 100% of children entering, replaced, or exiting a Group Home (GH) to have a RMP TDM Meeting;

Dec 2011: a RMP occurred in 59% GH entries, 72% GH replacements, & 60% GH exits.

## **Treatment Foster Care (TFC)**

Goal: 300 certified beds & 300 children placed;

Feb 29, 2012: 80 certified homes & 63 children currently placed.

## **Wraparound**

Goal: Fill 1400 Tier I slots & 2,800 Tier II slots (total of 4,200) by FY 2013-2014;

March 16, 2012: 1,122 Tier I & 1,581 Tier II slots currently filled.

## **Implementation of the Core Practice Model (CPM) Training & Coaching**

Roll-out of Enhanced Skill Based training for CSWs & SCSWs continues;

CPM training for managers & non-DMH providers is under development;

Compton in-depth coaching pilot currently underway & on-going until all DCFS & DMH supervisors in Compton are successfully coaching their staff to the CPM according to evaluation;

Pomona & Torrance roll-out of in-depth coaching to begin in May;

Office-based, monthly coaching sessions for all SCSWs to continue in all DCFS offices;

Various oversight & planning groups taking place to ensure & align related efforts, such as the CPM Implementation Leadership Team, Coaching Oversight Committee, & Aligning Family Team Meetings Workgroup

## **Quality Service Review (QSR)**

Next Continuing Services QSR is set for the WLA office to occur on Apr 23 - 27, 2012. Mark your calendars!

**For additional information, please visit the internal Katie A. Website on LA Kids or the external site at [www.lacdcfs.org/aboutus/index.html](http://www.lacdcfs.org/aboutus/index.html)**