

DCFS Child Welfare Mental Health Services (CWMHS) Division Update

All Managers – October 5, 2011

Panel Retreat

- Panel Retreat occurred on 9/15/11 & 9/16/11 to address: Treatment Foster Care (TFC), Group Home Census, Quality Service Review (QSR), Core Practice Model (CPM), Coaching, Bruce Chorpita Child Steps Program, Exit Outcome Data, and State Case Settlement.
- Next Panel Retreat set for 12/7/11 and 12/8/11 – Mark your calendars!

State Case

- The Federal Court issued preliminary approval of the Settlement Agreement on 9/27/11 & directed the Special Master to move forward with the Katie A. State Negotiations Team to develop an implementation plan over the next six months.
- Adrienne Olson & Greg Lecklitner will be members of the State Team.

Board – Related

- A series of Katie A. presentations were provided to the Board Deputies on 1) Status of the Strategic Plan Implementation; 2) QSR; 3) TFC; 4) CPM; 5) Exit Conditions.
- Closed Session on Katie A. Exit Conditions planned for 10/18/11 prior to submission to the Federal Court.

DMH Field Response Operations (FRO) Expedited Response Pilot (ERP)

- DCFS positions (2 CSWs/1 ITC for Hotline; 1 CSA I for CWMHS) in process of being filled.
- ERP Workgroup occurs every 2nd Tues, 10am – 12pm at DMH & Exodus Workgroup occurs every 3rd Tues, 3-4:30 pm
- Final stages of implementation for 6-month Pilot underway. Launch date to be identified pending “Meet & Consult” with the Union & Executive Approval.
- August 2011: CWMHS Division coordinated 28 joint PMRT/DCFS responses & 25 Exodus admits.

Coordinated Services Action Team (CSAT)/Referral Tracking System (RTS)

- Implementation: Countywide implementation completed! All offices are up on CSAT as of 8/1/2011!
- Goal: 100% of children in newly open & existing DCFS cases will receive mental health screening, & for those screening positive, referral & service linkage within required timeframes.
- June 2011:
 - 96.66 % of children screened for mental health needs;
 - 96.52 % of children referred to mental health services;
 - 95.19 % of children began receiving mental health service activities;
 - Completion of the Mental Health Screening Tool for routine cases reduced from 22 days prior to CSAT redesign to 11 days on average from case opening or the case plan due date; and
 - Number of days from case plan opening or case plan due date to start of mental health service activities reduced from 33 days prior to CSAT redesign to 19 days on average.

Multidisciplinary Assessment Treatment (MAT) program

- Goal: 100% newly detained, MAT-eligible children to be referred for MAT assessment.
- July 2011: 92% newly detained, MAT-eligible children referred

Resource Management Process (RMP)

- Goal: At least 80% of children entering, replaced, or exiting a Group Home (GH) to have a RMP.
- July 2011: 66% GH entries, 59% GH replacements, & 39% GH exits

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Wraparound

- Goal: Fill 1400 Tier I slots & 2,800 Tier II slots (total of 4,200) by FY 2013-2014.
- Sept 2011: 1,161 Tier I & 1,402 Tier II children currently enrolled.

Treatment Foster Care (TFC)

- Goal: 300 certified beds & 300 children placed.
- September 2011: 56 children placed in TFC homes.

Core Practice Model/Training/Coaching

- Core Practice Model Implementation Leadership Team formed for group of representatives from DCFS, DMH & Probation. Group is meeting 1 x every month.
- 1 & 3-page overview documents produced. Letter from 3 Directors, with overview document attached, to be sent out to all staff & providers articulating joint commitment to CPM.
- All coaches are now being cross-trained as QSR Reviewers.
- DMH will have completed an initial CPM training for DMH administrators & contracted community mental health providers by mid-October 2011.
- DCFS has trained 33% of CSWs & 60% of SCSWs in Enhanced Skill Based Training (ESBT).
- A 50+ page, QSR-based coaching manual is being used by coaches & is following the QSR roll out schedule, & is initially being piloted by Cohort 1 DCFS offices (Compton, Pasadena, Torrance, Lakewood & Wateridge).
- DMH & DCFS are in the process of negotiating with LATC coaches to provide in-depth coaching for the Compton office. This will consist of LATC & DCFS coaches being in Compton at least (3) three days per week as opposed to the current one group session per month. The plan is for coaching teams to follow a case from ER & initial contact, through its transfer to Continuing Services staff, & to model active teaming & other CPM principles with community mental health providers. Proposed activities will include coaches accompanying CSWs in the field for initial home calls; shadowing individual SCSWs as they conduct group case conferencing with their units; participating in TDMs & other team meetings to ensure that a strengths/needs approach (consistent with ESBT & QSR) is being utilized; discussing & identifying initial barriers to authentic teaming (outside of Wraparound teams) so that teaming becomes part of standard practice for every case.
- A centralized coaching supervision structure will be discussed at the next Coaching Oversight Committee meeting.
- Additional support coaches are being provided from both DMH & DCFS. Each DCFS office will have a designated full-time support coach available by the end of November, 2011. DMH now has support coaches in seven (7) of the DCFS offices, who participate in the monthly office coaching groups.
- Contracting efforts are also underway with LATC to give in-person coaching to DMH providers. These efforts will be focused in SPA 6 initially.

Quality Service Review (QSR)

- Quality Service Review is currently underway at the El Monte Office from Monday, October 3rd to Tuesday, October 11, 2011. All managers & staff are encouraged to attend the Grand Round Sessions on Tuesday, October 4th from 3:00 p.m. to 5:30 p.m. and on Thursday October 6th from 3:00 p.m. to 5:30 p.m. and the Sum-It-Up Session will be conducted on Tuesday, October 11th from 10:00 am to 12 noon in room 230.

For additional information, please visit the internal Katie A. Website on LA Kids or the external site at www.lacdcfs.org/aboutus/index.html