Los Angeles County
CHILD PROTECTION HOTLINE
1 (800) 540-4000
Available 24/7
Staffed by specially trained social workers

225,937 Calls made to the Hotline alleging child abuse/neglect (2018)

Cross Reporting
DCFS reports child abuse and severe neglect allegations to Law Enforcement

Community Prevention Linkages services include:
- Parent/youth support groups
- Help with legal issues
- Family recreational activities, such as yoga and family gardening
- Computer literacy, arts & music

Staffed by specially trained social workers
Made with
Created by: J. Feria, LCSW & D. Pichon, MSW

2,020 Referrals to CPLs

Referral requires an in-person investigation within 24 hours based on concern that child is at IMMEDIATE risk of abuse/neglect.

Examples of IMMEDIATE RISK circumstances include:
- Physical pain
- Significant injury or death
- Severe emotional harm

If the Hotline creates a referral for investigation, it must determine:
- Referral requires an in-person investigation and the child is HD1 at immediate risk of abuse and/or neglect.
- Referral receives No Action Needed.
- No need for a DCFS investigation, but the child/family could benefit from support services.

No need for a DCFS investigation, but the child/family could benefit from support services.

Community Prevention Linkages (CPLs) provide services that are free, accessible in the community, and culturally appropriate. This also includes preventative services.

Examples (not in and of itself):
- School attendance concerns
- Homelessness
- Runaway teenagers
- Teen/parent conflicts
- Child custody issues

Referral does NOT meet the legal standard for an in-person investigation.

Evaluated Out: Referred for services
Evaluated Out: No Action Needed
Response Needed: 5 Day In-Person
Response Needed: Immediate In-Person

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