



County of Los Angeles  
DEPARTMENT OF CHILDREN AND FAMILY SERVICES

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January 27, 2020

To: Supervisor Kathryn Barger, Chair  
Supervisor Hilda L. Solis  
Supervisor Mark Ridley-Thomas  
Supervisor Sheila Kuehl  
Supervisor Janice Hahn  
From: *Cynthia McCoy Miller for*  
Bobby D. Cagle  
Director

VISTA DEL MAR CHILD AND FAMILY SERVICES  
CONTRACT COMPLIANCE REVIEW

REVIEW OF REPORT

The Department of Children and Family Services (DCFS) Contracts Administration Division (CAD) and Probation Department (Probation) jointly conducted a Contract Compliance Review of the Vista del Mar Community Treatment Facility (the CTF) in March 2019. The CTF has one licensed site located in the Second Supervisorial District. The site provides services to the County of Los Angeles DCFS placed children, Probation foster youth, children placed by other counties, and Non-Minor Dependents (NMDs).

Key Outcomes

NUMBER OF PRIORITY FINDINGS
PRIORITY 1 1
PRIORITY 2 0
PRIORITY 3 2

CAD conducted an on-site Contract Compliance Assessment review of the Contractor's compliance within the following applicable areas: Licensure/Contract Requirements; Facility and Environment; Maintenance of Required Documentation and Service Delivery; Education and Workforce Readiness; Health and Medical Needs; Psychotropic Medication; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; Discharged Children; and Personnel Files.

The CTF was in full compliance with 7 of 10 applicable areas of CAD's Contract Compliance Review: Facility and Environment; Maintenance of Required Documentation and Service Delivery; Education and Workforce Readiness; Health and Medical Needs; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; and Personnel Files.

For the purpose of this review, four DCFS placed children and one Probation foster youth were selected for the sample. CAD and Probation interviewed the five children and reviewed their files to assess the level of care and services they received. Additionally, three discharged children's files were reviewed to assess the CTF's compliance with permanency efforts.

CAD and Probation reviewed five staff files for compliance with Title 22 Regulations and County contract requirements. Site visits were conducted at the CTF to assess the quality of care and supervision provided to the placed children and foster youth.

CAD noted deficiencies in the areas of: Licensure/Contract Requirements, related to substantiated Community Care Licensing Division citations; Psychotropic Medication, related to not maintaining current court-approved authorizations; Discharged Children, related to youth discharges not in accordance with the Needs and Services Plan.

On April 30, 2019, DCFS CAD Children Services Administrator Is, Probation's Deputy Probation Officer II, and the DCFS Out-of-Home Care Management Division Quality Assurance Section held an exit conference with the CTF's Senior Vice President, CTF Unit Director, and Clinical Case Supervisor.

The CTF representatives agreed with the review findings and recommendations. They were receptive to implementing systemic changes to improve the CTF's compliance with regulatory standards.

The CTF provided the attached approved Corrective Action Plan addressing the noted deficiencies in this compliance report.

If you have any questions, your staff may contact me or Aldo Marin, Board Relations Manager, at (213) 351-5530.

BDC:KR  
LTI:tc

#### Attachments

c: Sachi A. Hamai, Chief Executive Officer  
Arlene Barrera, Auditor-Controller  
Terri L. McDonald, Chief Probation Officer  
Sheila Mitchell, Chief Deputy Probation Officer, Juvenile Services  
Public Information Office  
Audit Committee  
Sybil Brand Commission  
Lena Wilson, JD, President/Chief Executive Officer, Vista Del Mar  
Kellee Coleman, Regional Manager, Community Care Licensing Division  
Monique Marshall-Turner, Regional Manager, Community Care Licensing Division

Fannie Konheim  
Chair, Board of Directors

Lena Wilson, JD  
President/Chief Executive Officer



**VISTA DEL MAR**  
CHILD AND FAMILY SERVICES

June 6, 2019

Tony Curry  
Contracts Administration Division  
Department of Children and Family Services  
3530 Wilshire Blvd, 4th Floor  
Los Angeles, CA 90010

RE: Exit interview dated 04/30/2019  
CORRECTIVE ACTION PLAN, Community Treatment Facility (CTF)

To Whom It May Concern:

I am providing the Contracts Administration Division with a Corrective Action Plan (CAP) as requested, regarding the findings identified during the monitoring of our Community Treatment Facility (CTF) by our DCFS' Contract Compliance Reviewer.

FINAL MONITORING REVIEW FIELD EXIT SUMMARY 04/30/2019

I. Licensure/Contract Requirements

#1-The CTF was free of any substantiated Community Care Licensing Division (CCLD) complaints on child abuse/safety and/or physical deficiencies since the last review.

The CTF had 4 substantiated CCLD citations.

Plan for Correction:

Plans of Correction (POC) were completed and all were cleared by CCL. Vista Del Mar continues to engage in ongoing efforts to comply with CCLD regulations and continues to utilize trainings, one on one supervision and reviews to meet compliance standards.

## **VI. Psychotropic Medication**

### **#24. Current Court Approved Authorizations are on File.**

One child had no JV-223 on file and another child's JV-223 in file had expired on 03/13/2019.

#### **Plan for Correction:**

- Director of Health Services to ensure that required court authorizations have been completed, submitted and filed by completing weekly audits of all client's medical records and notifying the attending psychiatrist via email, and as applicable, his direct supervisor, at least 3 weeks prior to expiration date, as to what is needed to maintain compliance. If response is not timely, Director of Health Services to follow up via email with Medical Director to assist with completing the required task. If there continues to be a lack of timely response, Director of Health Services to speak directly with Senior Vice President for further support and guidance, thus assuring that current court authorizations are on file.

## **IX. Discharged Children**

### **#61. The Community Treatment Facility discharged the child in accordance with the NSP permanency plan, or to a lower level of care.**

Two youth were discharged due to runaway status.

#### **Plan for Correction:**

- The Community Treatment Facility building bathrooms recently underwent some "remodeling", thus decreasing the ability for youth to set off the sprinklers and release the doors. Low lying sprinklers in the unit bathrooms were recently repositioned after permit was issued by City Code and Regulations. This logistical issue had contributed to runaway episodes. In addition, there continues to be ongoing training related to trauma informed care as it related to building relationships with youth with the hope that as youth feel more connected, runaway behaviors may eventually diminish. Also, there are

more on-site activities, thus decreasing youth's "opportunities" to run away from off site events.

Please let me know if additional information is needed.

Thank you again for your collaborative and supportive approach.

Sincerely,

  
Amy Jaffe, LCSW

Senior Vice President of Intensive Intervention Programs

Cc: Manyahlal Adenow, DCFS Quality Assurance/OHCMD  
Kedra Bracken, Deputy Probation Officer  
Renee Capeloto, CTF Unit Director  
Maricela Morales, Quality Assurance and EHRS Manager  
Nicole Ontiveros, RN, Director of Health Services