



"I believe in my job. I believe I'm doing the right thing, and it makes me just keep going."
Sylvia Lopez, CSW

"I believe in my job. I believe I'm doing the right thing, and it makes me just keep going." Meet Sylvia Lopez, one of our dedicated Children's Social Workers who stand ready to respond to child abuse concerns received through the Child Protection Hotline. During the coronavirus pandemic, Sylvia and our more than 4,000 social workers have not faltered and have remained committed to the safety of LA County's 2 million children.

Over the past three months, the number of calls to the hotline have declined by as much as 50 percent. Under normal circumstances this would be a data point that we would applaud as it would mean that families are stronger and children are safer. Unfortunately, the pandemic has increased social isolation,

stress and economic hardship which increases the probability that some children may experience abuse and/or neglect. That is why we are urging residents to help us spread the word about Prevention & Aftercare Services and the Child Protection Hotline. We all have a role in making our communities stronger & more nurturing places where all children grow up safe.

Here's how you can make a difference in your community:

- Check in on your loved ones, especially on those that have younger children
- Share information about supportive services ([link](#))
- Share the Child Protection Hotline phone number on your social media accounts ([link](#))



Watch our public service announcement and remember, anyone can report suspected child abuse or neglect.

Anyone who reports child abuse in good faith is protected by law from civil or criminal liability.

Callers can make a report and remain anonymous, except for mandated reports.

Watch PSA in Spanish ([link](#)) or with Korean Subtitles ([link](#))