



County of Los Angeles DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020
(213) 351-5602



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April 24, 2020

To: Supervisor Kathryn Barger, Chair
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From: *Cynthia McCoy Nolle for*
Bobby D. Cagle
Director

ASPIRANET FOSTER FAMILY AGENCY CONTRACT COMPLIANCE REVIEW

REVIEW OF REPORT

The Department of Children and Family Services (DCFS) Contracts Administration Division (CAD) conducted a Contract Compliance Review of the Children's Bureau of Southern California Foster Family Agency (the Contractor) in October 2019. The Contractor has one office located in the Fourth Supervisorial District. The office provides services to the County of Los Angeles DCFS placed children, Probation foster youth, children placed by other counties, and Non-Minor Dependents.

Key Outcomes

NUMBER OF PRIORITY FINDINGS
PRIORITY 1 1
PRIORITY 2 0
PRIORITY 3 0

CAD conducted an on-site Contract Compliance Assessment review of the Contractor's compliance within the following applicable areas: General Contract Requirements; Resource Family Home (RFH) Requirements; Facility and Environment; Engagement and Teamwork; Needs and Services Plans; Permanency; Education and Independent Living Program Services; Health and Medical Needs; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; and Personnel Files.

The Contractor was in full compliance with 10 of 11 applicable areas of CAD's Contract Compliance Review: Resource Family Home (RFH) Requirements; Facility and Environment; Engagement and Teamwork; Needs and Services Plan; Permanency; Education & Independent Living Program Services; Health and Medical Needs; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Wellbeing; and Personnel Files.

For the purpose of this review, six DCFS placed children were selected for the sample. CAD reviewed the six children's files and interviewed five children to assess the level of care and services they received, one child was pre-verbal. Additionally, four discharged children's files were reviewed to assess the Contractor's compliance with permanency efforts.

CAD reviewed four RFH files and five staff files for compliance with Title 22 Regulations and County contract requirements. CAD also conducted interviews with staff and the Resource Family Parents. Site visits were conducted to the Contractor and the RFHs to assess the quality of care and supervision provided to the placed children.

CAD noted one finding in the area of:

Priority 1

- General Contract Requirements
 - Special Incident Report being saved on the system but was not sent out or cross reported on the I-Track system.

On December 5, 2019, the DCFS CAD Children Services Administrator I and DCFS Out-of-Home Care Management Division Quality Assurance Specialist held an exit conference with the Contractor's representatives.

The Contractor's representatives agreed with the review findings and recommendations; were receptive to implementing systemic changes to improve the Contractor's compliance with regulatory standards.

The Contractor provided the attached approved Corrective Action Plan addressing the noted findings in this compliance report.

If you have any questions, your staff may contact me or Aldo Marin, Board Relations Manager, at (213) 351-5530.

BDC:KR
LTI:mn

Attachments

c: Sachi A. Hamai, Chief Executive Officer
Arlene Barrera, Auditor-Controller
Raymond Leyva, Interim Chief Probation Officer
Sheila Mitchell, Chief Deputy Probation Officer, Juvenile Services
Public Information Office
Audit Committee
Vernon Brown, Aspiranet, Chief Executive Officer
Kellee Coleman, Regional Manager, Community Care Licensing Division
Monique Marshall-Turner, Regional Manager, Community Care Licensing Division



Counties Served

- Alameda
- Calaveras
- Contra Costa
- Fresno
- Imperial
- Kern
- Kings
- Los Angeles
- Madera
- Mariposa
- Merced
- Monterey
- Orange
- Placer
- Riverside
- Sacramento
- San Benito
- San Bernardino
- San Francisco
- San Joaquin
- San Luis Obispo
- San Mateo
- Santa Barbara
- Santa Clara
- Santa Cruz
- Solano
- Stanislaus
- Sutter
- Tulare
- Ventura
- Yolo

January 13, 2020

Nwanyieze Iyalomhe
County Of Los Angeles-DCFS
Contracts Administration Division Compliance Section
3530 Wilshire Blvd 5TH Floor
Los Angeles, CA. 90010

Dear Ms. Iyalomhe,

Thank you for your response to Aspiranet’s Corrective Action Plan (CAP) submitted on 12/20/19. As requested, below please find Aspiranet’s updated CAP response.

Section I General Contract Requirements - #6 SIR’s are properly documented

Exist summary indicates that two SIR’s (dated 1/28/19 & 4/4/19) were saved in the I-Track system, but not submitted or cross reported within I-Track.

Aspiranet Program Supervisor and Associate Division Director, with assistance of OHCMD staff, completed a thorough review of the Aspiranet I-Track system and discovered these two SIR’s were in fact appropriately documented and saved in I-Track but had not been submitted/cross reported. As a result, Aspiranet social work staff has been trained by Program Supervisor to save, submit and then print each SIR to confirm that each hard copy reflects submission and cross reporting within I-Track. The Program Supervisor will review each printed hard copy of SIR submission to ensure that proper cross reporting and submission occurred.

Please contact me at 209-325-6101 should you have questions.

Sincerely,

Lynn Noble
Associate Division Director