



# County of Los Angeles

## DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020  
(213) 351-5602

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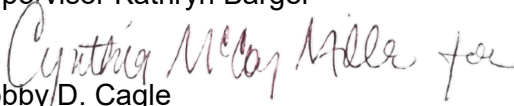
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October 12, 2021

To: Supervisor Hilda L. Solis, Chair  
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From:   
Bobby D. Cagle  
Director

### FUTURO INFANTIL HISPANO FOSTER FAMILY AGENCY INTENSIVE SERVICES FOSTER CARE FOR CHILDREN WITH SERIOUS EMOTIONAL AND BEHAVIORAL NEEDS CONTRACT COMPLIANCE REVIEW

#### REVIEW OF REPORT

The Department of Children and Family Services (DCFS) Contracts Administration Division (CAD) conducted a virtual Contract Compliance Review of the Futuro Infantil Hispano Foster Family Agency (FFA) Intensive Services Foster Care (ISFC) for Children with Serious Emotional Behavioral Needs (SEBN) (the Contractor) in April 2021. The Contractor has two offices: one located in the First Supervisorial District; and one in San Bernardino County. Both offices provide services to the County of Los Angeles DCFS placed children, Probation foster youth, children placed by other counties, and Non-Minor Dependents.

#### Key Outcomes

NUMBER OF PRIORITY FINDINGS
PRIORITY 1 1
PRIORITY 2 0
PRIORITY 3 0

CAD conducted a virtual Contract Compliance review of the Contractor's compliance within the following applicable areas of their ISFC-FFA SEBN contract: General Contract Requirements; Resource Family Home (RFH) Requirements; Facility and Environment; Engagement and Teamwork; Needs and Services Plans; Safety; Permanency; Support Services; Personal Rights and Social/Emotional Well-Being; Discharge Planning; and Personnel Files.

*"To Enrich Lives Through Effective and Caring Service"*

The Contractor was in full compliance with 10 of 11 applicable areas of CAD's Contract Compliance Review: General Contract Requirements; RFH Requirements; Facility and Environment; Engagement and Teamwork; Needs and Services Plans; Safety; Permanency; Support Services; Discharge Planning; and Personnel Files.

For the purpose of this review, one DCFS placed youth's file was selected for the sample. CAD reviewed the file and virtually interviewed the youth to assess the level of care and services this youth received.

CAD reviewed one RFH file and one staff file for compliance with Title 22 Regulations and County contract requirements. CAD also conducted virtual interviews with staff and the Resource Family Parents. To assess the quality of care and supervision provided to the placed children, DCFS also conducted virtual site visits at the Contractor's location and the RFHs.

CAD noted findings in the area of:

Priority 1

Personal Rights and Social/Emotional Well-Being

- The child was not supported regarding the child's overall health and social, emotional and educational well-being.

On June 11, 2021, the DCFS CAD Children Services Administrator I, the Out-of-Home Care Management Division Quality Assurance Specialist and the Bureau of Clinical Resources and Services Children Services Administrator I held an exit conference with the Contractor's representatives.

The Contractor's representatives agreed with the review findings and recommendations, and were receptive to implementing systemic changes to improve the Contractor's compliance with regulatory standards.

The Contractor provided the attached approved Corrective Action Plan addressing the noted findings in this compliance report. The ISFC- FFA SEBN contract expired on June 30, 2021, and was not renewed.

If you have any questions, your staff may contact me or Aldo Marin, Board Relations Manager, at (213) 351-5530.

BDC:KDR  
LTI:ms

Attachments

c: Fesia Davenport, Chief Executive Officer  
Arlene Barrera, Auditor-Controller  
Adolfo Gonzales, Chief Probation Officer  
Brandon Nichols, Chief Deputy Probation Officer  
Public Information Office  
Audit Committee  
Jose Tejeda, Interim Executive Director, Futuro Infantil Hispano  
Kellee Coleman, Regional Manager, Community Care Licensing Division  
Monique Marshall-Turner, Regional Manager, Community Care Licensing Division



June 30, 2021

DCFS  
Matthew St. John  
Children Services Administrator I  
Contract Compliance Administration  
3530 Wilshire Blvd, 4<sup>th</sup> Floor  
Los Angeles, CA 90010

**RE: Corrective Action Plan for FIH FFA ISFC-SEBN Contract Compliance Review**

Dear Mr. St. John,

Attached is the Corrective Action Plan (CAP) for the FIH FFA ISFC-SEBN Contract Compliance Review due 7/11/2021 addressing the deficiency cited in the FFA ISFC-SEBN Exit Summary Report dated 6/11/21.

The FIH FFA ISFC-SEBN CAP includes relevant time frames, the steps the FFA will utilize to prevent future violations in these areas, and identify the position of the person who will be responsible for ensuring that the CAP will be fully implemented.

It was a pleasure working with you, our organization appreciates our partnership.

Sincerely,

Teri Amirkhan, MA  
Deputy Administrator





## **FIH FFA ISFC-SEBN 2021 CAP for Exit Summary Report**

### **IX. PERSONAL RIGHTS AND SOCIAL/EMOTIONAL WELL-BEING**

41. Child is supported regarding their overall health and social/emotional/educational well-being.

Futuro Infantil Hispano (FIH) FFA Deputy Administrator took immediate action upon receiving the information from CSA I on 5/19/21. A corrective action plan was implemented on 5/19/21 with the resource parents through in-service trainings and addressing issue with foster youth which was arranged by the FFA Deputy Administrator.

The cause of the deficiency was due to resource parent assigning an inappropriate chore (read Bible or pray) on a chore list for foster youth to earn additional time with electronics. The youth identified as bisexual, which was shared for the first time with CSA I. The foster youth had not shared this information with any FIH agency staff, DCFS CSW or mental health team members since date of placement in the home.

FIH FFA Deputy Administrator arranged in-service trainings through Fosterparentcollege.com and Supervisor. The trainings were on "Personal Rights" (0.5 hour) and Gender affirming & Identity training called "Cuestiones culturales en la crianza" (4 hours) through FPcollege.com, which examines how parents can support children's cultural differences, including differences in customs, beliefs, sexual orientation & gender identity and why that is important to healthy growth & development. Additionally, the item of "Reading the bible and praying" was removed from the chore list and the new chore list was forwarded on 5/21/21 to CSA I. Certificates of completion were provided to CSA I who acknowledged receipt on 5/21/21. Further, the assigned foster care social worker addressed the issue with foster youth by reviewing his personal rights, affirming his gender identity and informing him of the additional resources available for support at his request. Documentation is maintained on agency case records.

The ongoing correction will be implemented through documentation from social worker and foster youth visits which will be reviewed and monitored by supervisor. The documentation will be maintained in agency case records.

FIH FFA Deputy Administrator further arranged for additional training presented at the FIH General Staff Meeting/In-Service Training on 6/7/2021 via ZOOM and included ISFC staff. The training was on "Affirming Care of LGBTQIA+ Youth" from QPI California (0.5 hour). Certificates of completion maintained in agency staff records. The training should help correct the deficiency and assist social workers on ensuring the child's overall health and social/emotional/educational well-being to prevent any future violations in this area. FIH FFA Deputy Administrator and Administrator will ensure that the CAP is implemented as indicated.

Respectfully,

Teri Amirkhan, MA  
Deputy Administrator

