



County of Los Angeles

DEPARTMENT OF CHILDREN AND FAMILY SERVICES

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March 27, 2026

To: Supervisor Hilda L. Solis, Chair
Supervisor Holly J. Mitchell
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Supervisor Janice Hahn
Supervisor Kathryn Barger

From:  for
Brandon T. Nichols
Director

TRINITY YOUTH SERVICES FOSTER FAMILY AGENCY CONTRACT COMPLIANCE REVIEW

REVIEW OF REPORT

The Department of Children and Family Services (DCFS) Contract Compliance Division (CCD) conducted a virtual Contract Compliance Review of the Trinity Youth Services, Foster Family Agency in November 2025. This Contractor has one site located in the First Supervisorial District and one site located in San Bernardino County. The sites provide services to the County of Los Angeles DCFS placed children, Probation foster youth, and Non-Minor Dependents (NMDs) and children, youth and NMDs placed by other counties.

Key Outcomes

NUMBER OF PRIORITY FINDINGS
PRIORITY 1 3
PRIORITY 2 2
PRIORITY 3 0

The CCD conducted a virtual Contract Compliance Assessment review of the

"To Enrich Lives Through Effective and Caring Service"

Contractor's compliance within the following applicable areas: General Contract Requirements; Resource Family Home (RFH) Requirements; Facility and Environment; Engagement and Teamwork; Needs and Services Plans; Permanency and Transition Services; Education and Independent Living Plan Services; Health and Medical Needs; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; and Personnel Files.

The Contractor was in full compliance with 9 of 11 applicable areas of CCD's Contract Compliance Review: RFH Requirements; Engagement and Teamwork; Needs and Services Plans; Permanency and Transition Services; Education and Independent Living Plan Services; Health and Medical Needs; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; and Personnel Files.

For the purpose of this review, six DCFS placed children were selected for the sample. The CCD reviewed the files of the six children and interviewed three children to assess the level of care and services they received. Three children were too young for the scheduled interview. CCD observed children to be clean, well groomed, and appropriately dressed and appeared to be in good health. An additional four discharged children and youth files were reviewed to assess the Contractor's compliance with permanency efforts.

The CCD reviewed four staff files for compliance with Title 22 Regulations and County contracting requirements. CCD also conducted interviews with staff to assess the quality of care and supervision provided to the placed children and foster youth. DCFS also conducted virtual site visits.

The CCD noted findings in the following areas:

Priority 1

- General Contract Requirement (2 Findings)
 - Special Incident Reports for two children were not timely submitted in the I-Track system.
- Facility and Environment (1 Finding)
 - One RFH did not maintain an adequate supply of perishable and non-perishable foods.

Priority 2

- Facility and Environment (2 Findings)
 - A bedroom in one RFH did not have adequate closet and drawer space for both children.

On January 28, 2026, the DCFS' CCD Children Services Administrator teams and the Out-of-Home Care Management Division held an exit conference with the Contractor's representatives.

The Contractor's representatives agreed with the review findings and recommendations and were receptive to implementing systemic changes to improve the Contractor's compliance with regulatory standards.

The Contractor provided the attached approved Corrective Action Plan addressing the noted findings in this compliance report.

If you have any questions, your staff may contact me or Aldo Marin, Board Relations Manager, at (213) 371-6052.

BTN:LM:RT
KR:DF:cm

Attachments

- c: Joseph M. Nicchitta, Acting Chief Executive Officer
- Oscar Valdez, Auditor-Controller
- Guillermo Viera Rosa, Chief Probation Officer
- Public Information Office
- Audit Committee
- James Adams, Chief Executive Officer, Trinity Youth Services
- Kellee Coleman, Assist Program Administrator, LA Region CCLD
- Bernice Karnsrithong, Regional Manager, Community Care Licensing Division
- Monique Marshall-Turner, Regional Manager, Community Care Licensing Division
- Dianna Mendoza, Acting CDSS Bureau Chief Fiscal and Performance Audits



LOS ANGELES COUNTY
TRINITY YOUTH SERVICES (FFA)



Corrective Action Plan

2025

GENERAL CONTRACT REQUIREMENTS

1. Special Incident Reports are properly documented.

1b. Properly cross-reported in the I-Track system [SOW, Part B, Section 10.4 and SOW Exhibit A-5, Special Incident Reporting Guide] [SOW, Part B, Section 10.4 and SOW Exhibit A-5, Special Incident Reporting Guide](#).

Facility

Site 1858

1. Explain the Cause.

SIR#1274398: (Child 2 and 3) The incident was reported on time by our Resource Parent (RP) and Treatment Foster Care Social Worker (TFCSW). The Office Director forgot to go back into PMIS to complete the SIR in a timely manner. SIR#1182861: (Child 2) The incident was reported on time by our RP, yet the TFCSW failed to submit the report on time. TFCSW was retrained at the time by her supervisor.

2. Corrective Action Taken.

All FFA Supervising Staff will be trained on 2/24/26 regarding the submission of SIRs in a timely manner. Each location began implementing training in their February staff meeting. Any staff that missed the meeting will be trained by 3/6/26. All resource parents will be trained on this requirement by 3/31/26.

3. Explain what the Quality Assurance (QA) Plan is to maintain Compliance.

Foster Care and Adoptions Director to review submitted SIRs on a weekly basis to provide feedback to Office Directors, Supervisors, Social Workers and Resource Parents if needed.

FACILITY AND ENVIRONMENT

17. Children's bedrooms were safe and well maintained ILS §88487.1(b)(2) and (c) (1) and (b)(3)

17g. Bedrooms have adequate closet and drawer space for each child (Title 22 84088(c)(4)) and [ILS §88487.1(b)(7) & FFA Master Contract, Exhibit A, SOW, Part C, §17.8.7] (Title 22 84088(c)(4)) and [ILS §88487.1(b)(7) & FFA Master Contract, Exhibit A, SOW, Part C, §17.8.7]

Facility

Site 1827

1. Explain the Cause.

RFH had two, 3 drawer plastic storage units, one for each child. Each unit was approximately 15” wide, by 22” long, by 24” high. Per TYS’ understanding of Title 22 and the SOW, the plastic dresser was adequate for the clothing the children had and approved for the Resource Parent to use them.

2. Corrective Action Taken.

The Resource Parents purchased a wood dresser and provided TYS with a photograph of the dresser on 1/9/26. Photographs of the dresser were sent to the reviewer on 1/12/26.

3. Explain what the Quality Assurance (QA) Plan is to maintain Compliance.

All FFA Supervising Staff will be trained on 2/24/26 on adequate closet and drawer space. Each location began implementing training in their February staff meeting. Any staff that missed the meeting will be trained by 3/6/26. All resource parents will be trained on this requirement by 3/31/26.

19. The RFH maintained an adequate supply of perishable and non-perishable foods

19a. A sufficient supply of perishable and non-perishable food is available (Title 22 80076(a)(1), & 84076(c)) (Title 22 80076(a)(1), & 84076(c))

Facility

Site 1827

19c. Fresh fruits and vegetables are available and accessible to the children (Title 22 80076(a)(1) (Title 22 80076(a)(1))

Facility

Site 1827

1. Explain the Cause.

RFH ran out of milk that day, prior to the reviewer conducting her virtual review. The apple viewed appeared to be discolored.

2. Corrective Action Taken.

The Resource Parents purchased milk and fresh fruit. TYS provided the reviewer with a photograph of a stocked refrigerator.

3. Explain what the Quality Assurance (QA) Plan is to maintain Compliance.

All FFA Supervising Staff will be trained on 2/24/26 to ensure that the resource parents have adequate supplies of perishable and non-perishable foods. Each location began implementing training in their February staff meeting. Any staff that missed the meeting will be trained by 3/6/26. All resource parents will be trained on this requirement by 3/31/26.